



INTERNATIONAL TIMETABLE & SERVICE GUIDE

ALL NIPPON AIRWAYS

1996 JULY 15 ► OCTOBER 26

〈Version II〉

Vancouver
Los Angeles
New York
Washington, D.C.
Orlando
London
Paris
Rome
Milan
Frankfurt
Vienna
Moscow
Seoul
Dalian
Beijing
Shanghai
Qingdao
Hong Kong
Taipei
Singapore
Kuala Lumpur
Bangkok
Yangon
Mumbai
Delhi
Guam
Brisbane
Sydney

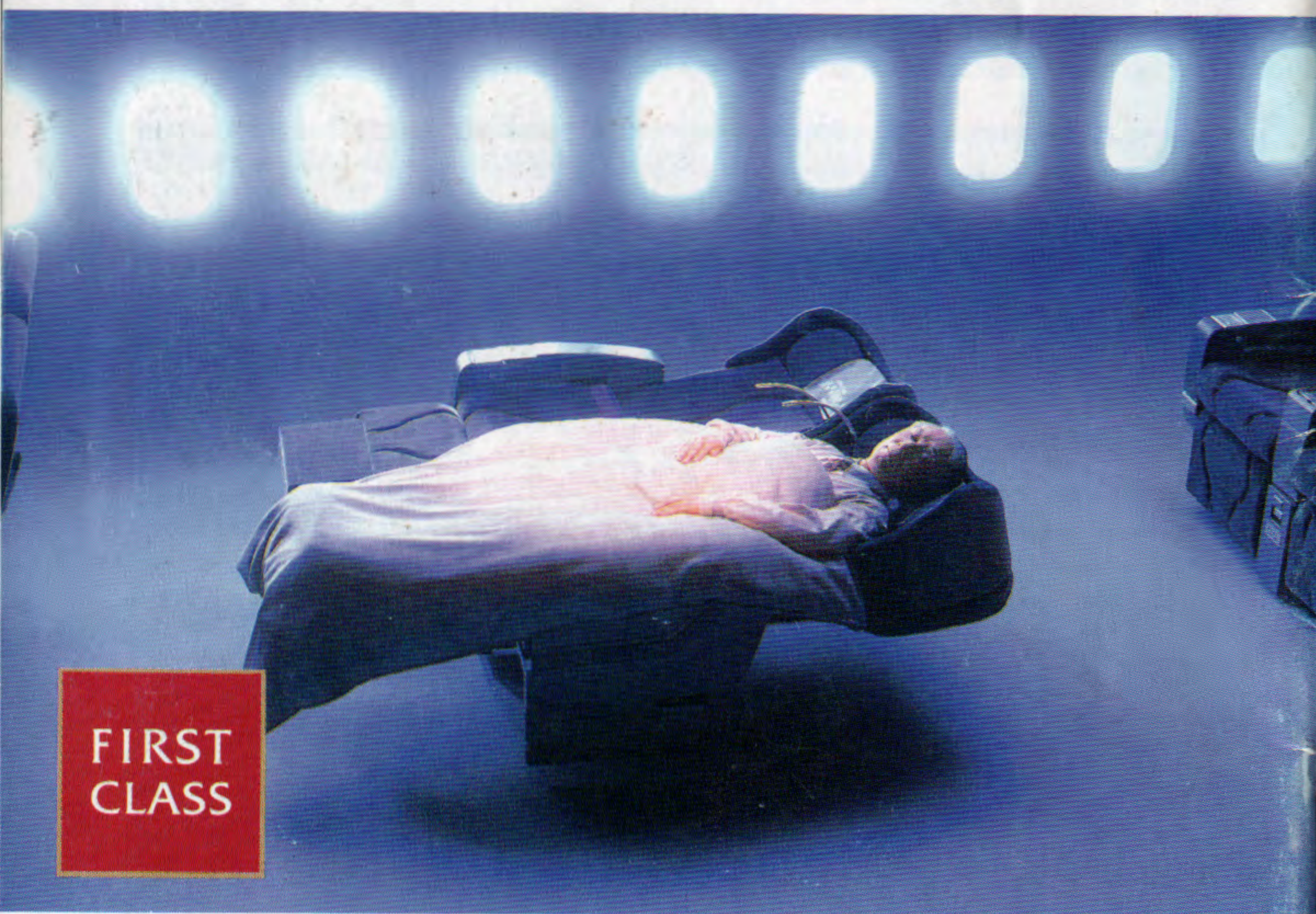
INTRODUCING FIRST CLASS SEATS
WITH THE FULLFLAT SEAT

JULY 16 OSAKA-YANGON INAUGURATION
AUGUST 1 OSAKA-VANCOUVER INAUGURATION
SEPTEMBER 5 OSAKA-MUMBAI INAUGURATION
SEPTEMBER 8 OSAKA-FRANKFURT INAUGURATION
SEPTEMBER 9 OSAKA-MILAN INAUGURATION
OCTOBER 4 TOKYO-DELHI INAUGURATION

There is only one philosophy of comfort.

ANA First Class introduces the fully reclining seat.

There is a philosophy behind ANA's constant efforts to make passengers more comfortable, flights more enjoyable, and experiences more memorable. It is a way of thinking that evolved from an unwavering commitment to customer satisfaction. In fact, ANA believes in only one philosophy of comfort — *yours*.



**FIRST
CLASS**

The new First Class seat has been introduced on flights between Tokyo and London, Paris, Frankfurt, Moscow, New York, Washington DC, Los Angeles, Bangkok and Singapore.

ANA

All Nippon Airways

JAPAN'S BEST TO THE WORLD

ANA

INTERNATIONAL TIMETABLE & SERVICE GUIDE

ALL NIPPON AIRWAYS

1996 JULY 15 ► OCTOBER 26

〈Version II〉

Vancouver
Los Angeles
New York
Washington, D.C.
Orlando
London
Paris
Rome
Milan
Frankfurt
Vienna
Moscow
Seoul
Dalian
Beijing
Shanghai
Qingdao
Hong Kong
Taipei
Singapore
Kuala Lumpur
Bangkok
Yangon
Mumbai
Delhi
Guam
Brisbane
Sydney

INTRODUCING FIRST CLASS SEATS
WITH THE FULLFLAT SEAT

JULY 16 OSAKA-YANGON INAUGURATION

AUGUST 1 OSAKA-VANCOUVER INAUGURATION

SEPTEMBER 5 OSAKA-MUMBAI INAUGURATION

SEPTEMBER 8 OSAKA-FRANKFURT INAUGURATION

SEPTEMBER 9 OSAKA-MILAN INAUGURATION

OCTOBER 4 TOKYO-DELHI INAUGURATION

ANA

INTERNATIONAL TIMETABLE & SERVICE GUIDE



1996 CALENDAR

7						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

8						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

9						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

10						
S	M	T	W	T	F	S
	1	2	3	4	5	
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

11						
S	M	T	W	T	F	S
				1	2	
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

12						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

CONTENTS

International Reservations &
Ticketing

3

Information

9

International Flight Schedule

11

Domestic Connections

25

Airport Information

27

Ground Transportation Information

33

ANA Service Information

35

ABBREVIATIONS

B4 : Boeing 747 A34 : Airbus A340
B44 : Boeing 747-400 A32 : Airbus A320
B6 : Boeing 767 B3 : Boeing 737
B7 : Boeing 777-200

F : First Class
C : CLUB ANA•Business Class
Y : Economy Class

Reservations & Ticketing in North America • Latin America

North America

Office	Telephone	Ticket Office
Toll Free Areas	Covers 50 States, Canada, Mexico, Puerto Rico, Virgin Islands (ex. Guam) 1-800-235-9262 1-800-262-2230 ① 5:00~18:00 Sa. Su. Ho.~14:30 Pacific standard Time	Los Angeles Office: Gramercy Plaza 1F 2050 West 190th Street, Torrance Washington, D.C. Office: 1101 16th Street, N.W. Washington, D.C. 20036 New York Office: Rockefeller Center Bldg. 1F 630 5th Avenue, Suite 646 New York, N.Y. 10111
	Other Areas 310-782-3011 310-782-3022 ① 5:00~18:00 Sa. Su. Ho.~14:30 Pacific Standard Time	

Calls to the above telephone numbers will be handled by ANA's Los Angeles Reservation Center.

● Air Canada represents ANA in Canada. All Air Canada branches can issue/re-issue ANA tickets. (All communication will be in English.)

ANA Representative Offices in Latin America

State	City	Telephone	Ticket Office
Argentina	Buenos Aires	01-314-1600	Av. Cordoba 679, Of. 113 Buenos Aires 1365
Colombia	Bogota	91-214-1921	Calle 122 20-09 Of. 405 Bogota
Venezuela	Caracas	02-285-4433	Edif. Mene Grande P.B. Local 4 Avda. Francisco de Miranda Los Palos Grandes, Caracas
Peru	Lima	4-444-441	Aristides Aljovin #472 Lima 18
Bolivia	La Paz	591-2-371270	Calle Batallon Colorados No. 40 La Paz
Mexico	Mexico City	5-208-1393	Paseo de la Reforma #322, 5F Mexico D.F. 06600
Uruguay	Montevideo	2-93-1760	Rio Negro 1354 4th Floor of 20 Montevideo
Brazil	Rio de Janeiro	21-240-3644	Av. Presidente Wilson 165/715 Rio de Janeiro, RJ CEP20030-020
	Sao Paulo	11-214-3001	Rua Sete de Abril 386 12 Andar-Conjunto 123 Sao Paulo, CEP 01044000
Chile	Santiago	2-234-4700	Zurich 221, Of. 11 Providencia Santiago
Costa Rica	San Jose	283-0261	Apartado 6395-1000 San Jose
Panama	Panama	507-264-8320	Apartado Postal 55-0015 Paitilla-Panama

Calls to any of the above telephone numbers will be handled either in the local language or in English.

● Except in Buenos Aires, telephone calls will be answered with the words, "Discover the World."

● The toll-free North American number can also be accessed from Mexico.

Reservations & Ticketing in Europe

Office	Telephone	Ticket Office
Europe Reservation Center★ London	(0171)355-1155 (0171)355-1177 ① 8:00~18:00	London Office, 6-8 Old Bond Street, London W1X3TA, U.K.
France toll free number	(0590)86-51 (0590)86-53 ① 9:00~19:00	Paris Office : 114 Ave. des Champs Élysées 75008 Paris, FRANCE
Germany (Former West Germany) toll free number	(0130)81-6280 (0130)81-6282 ① 9:00~19:00	Frankfurt Office : Rossmarkt 13, 6000 Frankfurt am Main, GERMANY
Austria toll free number	(0660)6717 (0660)6757 ① 9:00~19:00	Vienna Office : Opernring 1, 1010 Vienna, AUSTRIA
Belgium toll free number	(0800)1-1381 (0800)1-1383 ① 9:00~19:00	Brussels Office : Avenue Louise 285, 1050 Brussels, BELGIUM
Sweden toll free number	(020)79-2935 (020)79-2937 ① 9:00~19:00	
Italy toll free number	1678-73671 9:00~19:00	Rome Office : Palazzina E.P.U.A. Rooms Nr447 0050 Aeroporto Di Fiumicino, Rome Milan Office : Coso di Porta Vittoria 16-1st floor, Milan
Holland toll free number	06-0229857 9:00~19:00	
Switzerland toll free number	155-6369 9:00~19:00	
Spain toll free number	900-97-4491 9:00~19:00	
Moscow	(095)956-4634 9:00~18:00 ex. Sa. Su. Ho.	Moscow Office : Room 641 Sheremetyevo-2 Sheremetyevo International Airport Moscow, RUSSIA
Dublin	661-3783/3784 9:00~17:30 ex. Sa. Su. Ho.	Travel Marketing International Holbrook House, Holles Street, Dublin

① Japanese

All calls to the above toll-free telephone numbers will be handled by ANA's London Reservation Center.

● Austrian Airlines represents ANA in Austria and Eastern Europe. All Austrian Airlines branches can issue/re-issue ANA tickets.

★ Passengers traveling in European countries other than those above can telephone the ANA London Branch/Europe Reservation Center for reservations or information. (Be sure to add the U.K. country code, 44, at the beginning of the telephone number.)

Reservations & Ticketing in Asia

China

Office	Telephone	Ticket Office
Beijing	(010)6505-3311 9:00~17:30 ex. Su. Ho.	102 China World Tower, No.1, Jianguomenwai Ave. Beijing
Dalian	(0411)263-9744 9:00~17:00 ex. Su. Ho.	2F, Dalian International Hotel 9 Stalin Road, Dalian
Qingdao	(0532)386-9725 9:00~17:30 ex. Su. Ho.	Haitian Hotel 1F 39 Zhanshan Dalu, Qingdao
Shanghai	(021)6279-7000 9:00~12:00 13:00~17:00 ex. Su. Ho.	Suite 208A Shanghai Centre, 1376 Nanjing Xi Lu, Shanghai

ANA Appointed Agents in China (ANA Ticketing/Reservations)

Beijing New Century Hotel	No.6. Southern Road Capital Gym, Beijing
Hotel New Otani	Chang Fu Gong 26 Jian guo Men Wai Ave., Beijing
Fortune Bldg.	Beijing Fortune Bldg., 1th Fl. Dong Sanhuan Bei-lu, Chaoyang Dist., Beijing
Tianjin Isetan Department Store	Jili Dasha Nanjing Road, Tianjin

Office	Telephone	Ticket Office
Seoul	(02)752-5500 9:00~18:00 Sa. Su. Ho.~17:00	Kumjung Bldg., 192-11, Ulchiro 1 Ga, Chung-ku, Seoul
Hong Kong	(2810)7100 9:00~18:00 Sa. Su. Ho.~17:00	Room 2512, Two Pacific Place, 88 Queensway, Hong Kong
Singapore	228-3222 9:00~18:00 Sa.~13:00 ex. Su. Ho.	80 Robinson Road, #18-01 SINGAPORE 068898
Kuala Lumpur	(03)202-1331 9:00~18:00 Sa.~13:00 ex. Su. Ho.	Suite 13-5 Level 13 Menara Imc Letter Box No.51 8 Jalan Sultan Ismail 50250 Kuala Lumpur
Bangkok	(02)238-5121 8:30~17:30 Sa.~14:00 ex. Su. Ho.	2F C.P. Tower, 313 Silom Rd. Bangkok 10500
Yangon	248-901 9:00~12:00 13:00 ~17:00 Sa. ~12:00 ex. Su. Ho.	FMI Centre, No.380 Bogyoke Aung San Street, Yangon
Mumbai (Bombay)	22-2882175	10, Raheja Centre, Nariman Point, Mumbai (Bombay)
New Delhi	11-3713768/3722160/ 3722161	Suite No.5, Hotel Janpath, Janpath, New Delhi
Madras	44-8260001 9:00~13:00 14:00~17:30 Sa.~14:00 ex. Su. Ho.	142 Nungambakkam High Road, Madras
Calcutta	33-294464	227/2 A.J.C Bose Road, Calcutta
Bangalore	080-2202408	Imperial Court, Cunningham Road, Bangalore
Jalandhar	181-232059	Alfa Estate, G.T.Road, Jalandhar
Colombo	1-430525 8:30~17:00 Sa.9:00~13:00 ex. Su. Ho.	30, 34 Cargills Bldg. Sir Baron Jayatilleke Mawatha, Colombo

Reservations & Ticketing in Guam · Oceania

Office	Telephone	Ticket Office
Guam	646-9057 8:00~17:00	Guam International Air Terminal, GUAM
Australia toll free number Sydney	1800-251-015 (ex. Sydney) (02)367-6711 8:30~18:00 Sa. Ho.9:00 ~15:00 ex. Su.	Sydney Office: Level 32, The Chifley Tower 2 Chifley Square Sydney, N.S.W. 2000

Ansett Australia represents ANA in Australia. All Ansett Australia offices can issue/re-issue ANA tickets. (All communication will be in English.)

Air Nippon International Reservations

Free Dial Service

0120-029-003

Fukuoka	(092)412-3232	9:00~18:00 Sa. Su. Ho. ~17:00
Osaka	(06)377-1955	9:00~18:00 Sa. Su. Ho. ~17:00
Tokyo	(03)5489-8668	9:00~19:00 Sa. Su. Ho. ~17:00
Taipei	(02)501-7299	8:30~17:30

EVA AIR Reservations & Ticketing

ANA represents EVA AIR in Japan.

ANA offices listed below will handle reservations and ticketing.

Fukuoka	(092)412-3553	9:00~12:00 13:00~17:00
Osaka	(06)377-1885	9:00~12:00 13:00~17:00
Tokyo	(03)3281-7001	9:00~12:00 13:00~17:00

Free Dial
Service

International ☎ 0120-029-333

Domestic ☎ 0120-029-222

The toll-free number cannot be reached from mobile phones, PHS phones, 10-yen public telephones (pink public telephones, etc.), car or ship phones, or from overseas. From any of these types of telephones, call the number below (toll required).

Japan Quick Dial Service		Flight Information Service	
International	#8686	Narita	☎ 0120-029-006 (03)5489-8666
Domestic	#8800	Osaka	☎ 0120-029-009 (06)532-8666

Reservations & Ticketing Offices (Within Japan)

Office	Telephone	Address
Tokyo	(03)5489-1212 9:00~19:00 Sa. Su. Ho.~17:00	Yanmar Tokyo Bldg. 2-1-1 Yaesu, Chuo-ku, Tokyo
Osaka	(06)372-1212 9:00~18:00 Sa. Su. Ho.~17:00	ANA Bldg. 2-6-23 Shibata, Kita-ku, Osaka
Sapporo	(011)281-1212 9:00~19:00 Sa.Su.Ho.~17:00	Ito-Kato Bldg. Nishi 4 chome Kita 4-jo Chuo-ku, Sapporo
Fukuoka	(092)474-1212 9:00~18:00 Sa. Su. Ho.~17:00	Fukuoka-Asahi Bldg. 2-1-1 Hakataekimae Hakata-ku, Fukuoka
Okinawa	(098)861-1212 9:00~17:00 Sa.~16:00 ex. Su.Ho.	Ryukyu Lease Sogo Bldg. 1-7-1 Kumoji, Naha
Akita	(0188)33-1973 9:00~19:00 Sa. Su. Ho.~17:00	4-1 Senshu-kubota-cho, Akita
Aomori (10/1~)	(0177)34-8787 9:00~17:30 Sa. Su. Ho.~17:00	Aomori Fukoku Seimei Bldg. 2-10-3 Nagashima, Aomori
Chiba	(043)221-2600 9:00~19:00 Sa. Su. Ho.~17:00	Ogawa Bldg. 1-1-1 Chuo Chuo-ku, Chiba
Fukui	(0776)23-6877 9:00~17:00 ex. Su. Ho.	3-1-9 Ote, Fukui
Hakodate	(0138)26-3525 9:00~18:00 Sa. Su. Ho.~17:00	14-10 Wakamatsu-cho, Hakodate
Hiroshima	(082)246-0211 9:00~17:00 Sa.~16:00 ex. Su. Ho.	Hiroshima-Tokyokaijo Bldg. 1-2-1 Ote-machi, Naka-ku, Hiroshima
Iwami	(0856)24-0715 9:00~18:00 Sa. Su. Ho. ~17:00	1-2 Saiwai-cho, Masuda
Kagoshima	(099)223-2692 9:00~18:00 Sa. Su. Ho.~17:00	Fukutoku Bldg. 12-16 Yamanoguchi-machi, Kagoshima
Kanazawa	(0762)80-2151 9:00~19:00 Sa. Su. Ho.~17:00	Kingeki Bldg. 1-7-23 Kata-machi, Kanazawa
Kitakyushu	(093)541-6868 9:00~18:00 Sa. Su. Ho.~17:00	Kokura-Kosan, 16 1F Asano Kokurakita-ku, Kitakyushu
Kitami	(0157)61-3776 9:00~17:30 Sa.~17:00 ex. Su. Ho.	North Wing Bldg. 1F 4-2 Odori Nishi, Kitami
Kobe	(078)321-6880 9:00~18:00 Sa. Su. Ho.~17:00	Kobe-Kendai Bldg. 1F 67 Kyo-machi, Chuo-ku, Kobe
Kochi	(0888)82-6136 9:00~18:00 Sa. Su. Ho.~17:00	Dentetsu Terminal Bldg. 1-5-1 Harimaya-cho, Kochi
Koriyama	(0249)21-1111 9:00~18:00 Sa. Su. Ho.~17:00	Koriyama Fukoku Seimei Bldg. 6-7 Domae-cho, Koriyama

Free Dial
Service

International ☎ 0120-029-333

Domestic ☎ 0120-029-222

The toll-free number cannot be reached from mobile phones, PHS phones, 10-yen public telephones (pink public telephones, etc.), car or ship phones, or from overseas. From any of these types of telephones, call the number below (toll required).

Office	Telephone	Address
Kumamoto	(096)325-0633 9:00~18:00 Sa. Su. Ho.~17:00	Kotsu-Center Bldg. 3-10 Sakura-cho, Kumamoto
Kushiro	(0154)25-0814 9:00~17:30 Sa.~17:00 ex. Su. Ho.	Kushiro-Daiichi Seimei Bldg. 11-1-2 Kita-Odori, Kushiro
Kyoto	(075)222-0350 9:00~18:00 Sa. Su. Ho.~17:00	Honnoji Bunka Kaikan Bldg. Oike-Higashiru, Teramachidori, Nakagyo-ku, Kyoto
Matsuyama	(089)948-3132 9:00~18:00 Sa. Su. Ho.~17:00	5-2-2 Minato-machi, Matsuyama
Miyazaki	(0985)26-8101 9:00~18:00 Sa. Su. Ho.~17:00	Miyako Airline Hotel 3-10-19 Tachibanadori Nishi, Miyazaki
Nagano	(026)225-0320 9:00~18:00 ex. Sa. Su. Ho.	Nakajima Kaikan Bldg. 1361 Suehiro-cho, Nagano
Nagasaki	(0958)22-5115 9:00~18:00 Sa. Su. Ho.~17:00	Yasuda Seimei Nagasaki Bldg. 13-5 Motofuna-machi, Nagasaki
Nagoya	(052)971-5588 9:00~19:00 Sa. Su. Ho.~17:00	Sumitomo-Shoji Bldg. 1-1-6 Higashisakura, Higashi-ku, Nagoya
Niigata	(025)244-5813 9:00~17:30 Sa. Su. Ho.~17:00	Bandai City,2 Chushajo Bldg. 2-1-1 Yachiyo, Niigata
Oita	(0975)37-2802 9:00~18:00 Sa. Su. Ho.~17:00	Oita Kowa Bldg. 3-4-20 Funai-cho, Oita
Okayama	(086)224-3109 9:00~18:00 Sa. Su. Ho.~17:00	10-12 Togiya-cho, Okayama
Omiya	(048)649-1212 9:00~19:00 Sa. Su. Ho.~17:00	Sonic-City Bldg. 1-7-5 Sakuragi-cho, Omiya
Sendai	(022)265-2248 9:00~19:00 Sa. Su. Ho.~17:00	Tohoku-Denryoku Bldg. 3-7-1 Ichiban-cho, Aoba-ku, Sendai
Shizuoka	(054)252-4721 9:00~18:00 ex. Sa. Su. Ho.	Urban Net Shizuoka Bldg. 4-1 Miyuki-cho, Shizuoka
Shonai	(0235)25-5575 9:00~18:00 Sa. Su. Ho.~17:00	Marika Nishi-Bldg. 5-21 Suehiro-cho, Tsuruoka
Takamatsu	(0878)25-0135 9:00~18:00 Sa. Su. Ho.~17:00	Nihon Seimei Bldg. 1-1-8 Kotobuki-cho, Takamatsu
Tokushima	(0886)24-4884 9:00~18:00 Sa. Su. Ho.~17:00	Nissei Tokushima Bldg. 8F 2-11 Yaoya-cho, Tokushima
Tottori	(0857)24-0404 9:00~18:00 Sa. Su. Ho.~17:00	Hotel New Otani Tottori 2-153 Ima-machi, Tottori
Toyama	(0764)32-3643 9:00~19:00 Sa. Su. Ho.~17:00	1-1 Sakura-machi, Toyama
Ube	(0836)33-1222 9:00~18:00 Sa. Su. Ho.~17:00	Yasuda Seimei Bldg. 1-7-23 Chuo-cho, Ube
Yamagata	(0236)32-0779 9:00~18:00 Sa. Su. Ho.~17:00	Nihon Dantai Seimei Bldg. 1-1-34 Toka-machi, Yamagata
Yokohama	(045)663-2562 (~9/19) (045)461-8179 (9/20~) 9:00~19:00 Sa. Su. Ho.~17:00	Shin Tokiwa Bldg. 4-39 Tokiwa-cho Naka-ku Yokohama YCAT, Sky Bldg. 1F 2-19-12 Takashima, Nishi-Ku, Yokohama
Yonago	(0859)35-0712 9:00~18:00 Sa. Su. Ho.~17:00	Tamura Bldg. 252 Meiji-machi, Yonago

All schedules and aircraft shown in this timetable are subject to change without notice and are subject to government approval. All times are local with adjustments for Daylight Saving Time where applicable.

Reconfirmation

If you break your journey for **more than 72 hours** at any point and hold a continuing or return reservation on ALL NIPPON AIRWAYS, please reconfirm your intention of using that reservation. To do so, please inform the ANA office at the point where you intend to resume your journey **at least 72 hours before the departure of your flight**. Failure to reconfirm may result in the cancellation of your reservation.

However, First Class & CLUB ANA passengers are not required to reconfirm if local contact information is given to our staff at the time of reservation. If your local contact is unknown at the time of departure, please provide details at least 48 hours before departure from your destination so that we will be able to contact you should there be a schedule change.

Validity

Normal fare tickets are valid for one year from the commencement of travel (or from the date of issue if no portion of the ticket has been used).

Certain fares (mostly discounted fares for excursions, groups or inclusive tours) restrict the validity of your tickets, the dates of your journeys or voluntary changes of routing.

When in doubt, please check with your booking office.

Coupon Sequence

Flight coupons must be used in sequence from the place of departure as shown on the passenger's coupon.

Application for Refund

Applications for refunds should be made **not later than thirty (30) days after the expiration date** of the ticket or miscellaneous charges order.

Free Baggage Allowance

1. Flights to/from U.S.A. (including Guam)

a) **First Class & CLUB ANA/Business Class: 2 pieces of checked baggage;** each piece not exceeding the total linear dimension (length+height+width) of 158cm (62 inches) nor weighing more than 32kg (70 lbs).

b) **Economy Class: 2 pieces of checked baggage;** the total combined linear dimension of the two not exceeding 273cm (106 inches) where the sum of the three dimensions of each piece does not exceed 158cm (62 inches). Each piece should not weigh more than 32kg (70 lbs).

c) **Bulky baggage:** Advance arrangements with ANA are required for bulky baggage with a total linear dimension exceeding 203cm (80 inches) or with weight in excess of 32kg (70 lbs).

2. Flights to/from places other than U.S.A. (including Guam)

a) First Class

Total weight of checked baggage up to **40kg** (88 lbs).

b) CLUB ANA/Business Class

Total weight of checked baggage up to **30kg** (66 lbs).

c) Economy Class

Total weight of checked baggage up to **20kg** (44 lbs).

Carry-on Baggage

Carry-on baggage should, in principle, be limited to such as can be put beneath the seat.

Baggage must not exceed the total linear dimensions of 115cm (40 inches).

Excess Baggage

Baggage exceeding the free baggage allowance may be carried at an excess baggage charge. For details about such charges, please check with the nearest ANA office or your travel agent.

Valuables

The following items should not be included in checked baggage:

Cash, jewelry & precious stones, stocks & bonds, antiques, watches, cameras, glass items, etc. ANA will not be held responsible for the loss or damage to valuables or fragile objects.

Dangerous Articles

It is dangerous, and therefore forbidden to take any of the articles listed below in baggage, either checked or unchecked:

Explosives, compressed gases, flammable liquids and solids (including matches or lighter fuel in large quantities), corrosives, radioactive materials, magnetised materials, offensive or irritating substances and other articles liable to harm passengers or damage aircraft or cargo.

Firearms, swords and other similar items should not be carried in cabin. Further information is available on request.

Note

The use of the following electronic/electronic equipment on board the aircraft is prohibited in order to prevent interference with aircraft electronics: portable telephones and trancivers, pagers, portable TV's, FM radio receivers, wireless headphones, computer printers, etc.

Computers (word processors, personal computers), video cameras, cassette tape recorders/players, CD players, etc. may not be used during take off and landing of the aircraft.

At the departure gate, a body search and an inspection of carry-on baggage is sometimes necessary.

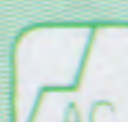
All valuables must be kept in carry-on baggage.

For information about international passenger fares, please contact the nearest ANA office or travel agency.

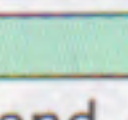
TRANSPACIFIC from/to Narita • Kansai Airports

11

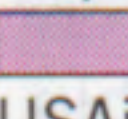
International Flight Schedule

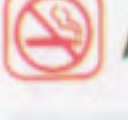
Flight No.	Aircraft	Class	Day	Dep.	Arr.
to TOKYO • NARITA GMT+9 NRT					
from LOS ANGELES GMT-7   LAX					
NH005	B44	FCY	Daily	1315	1625(+1)
from NEW YORK (JFK) GMT-4   NYC					
NH009	B44	FCY	Daily	1215	1450(+1)
from WASHINGTON, D.C. (Dulles) (IAD) GMT-4   WAS					
NH001	B44	FCY	Mo.We.Fr.Su.	1200	1455(+1)
from ORLANDO GMT-4 ORL					
US2009/ NH009	B3/ B44	FY/ FCY	Tu.Th.Sa.	0810 ^{1045/} ₁₂₁₅	1450(+1) ¹
US2001/ NH001	B3/ B44	FY/ FCY	Mo.We.Fr.Su.	0820 ^{1025/} ₁₂₀₀	1455(+1) ²
to OSAKA • KANSAI GMT+9 KIX					
from VANCOUVER GMT-7   YVR					
NH1891	A34	CY	Daily	1230	1455(+1) ³

① Via New York ② Via Washington, D.C. ③ Operation from 8/1

 Operated jointly by ANA (NH) and Air Canada (AC). Flight is operated utilizing AC aircraft and crew (including ANA cabin attendants).

★ For quicker entry into the U.S., ANA offers "BLUE LANE SERVICE" at Los Angeles Int'l Airport. Please provide your date of birth when making your reservation.

 Connecting with USAir flight. Washington—Orlando and New York—Orlando operated by USAir. USAir flight schedules are subject to change. Please contact your nearest USAir office.

 All no smoking seats

Flight No.	Aircraft	Class	Day	Dep.	Arr.
from TOKYO • NARITA GMT+9 NRT					
to LOS ANGELES GMT-7   LAX					
NH006	B44	FCY	Daily	1740	1130
to NEW YORK (JFK) GMT-4   NYC					
NH010	B44	FCY	Daily	1100	1030
to WASHINGTON, D.C. (Dulles) (IAD) GMT-4   WAS					
NH002	B44	FCY	Mo.We.Fr.Su.	1110	1050
to ORLANDO GMT-4 ORL					
NH010/ US2010	B44/ B3	FCY/ FY	Tu.Th.Sa.	1100 ^{1030/} ₁₂₁₅	1459 ¹
NH002/ US2002	B44/ B3	FCY/ FY	Mo.We.Fr.Su.	1110 ^{1050/} ₁₂₂₀	1430 ²
from OSAKA • KANSAI GMT+9 KIX					
to VANCOUVER GMT-7   YVR					
NH1890	A34	CY	Daily	1700	1005 ³

● Mobile Lounge Bus utilized to connect passengers from terminal to aircraft at Washington, D.C.. Times listed at Washington, D.C. are Mobile Lounge Bus departure and arrival times.

● Through check-in procedures available at Haneda Airport, Osaka (Itami) Airport, Sapporo (Chitose) Airport, Fukuoka Airport, Nagoya Airport, Sendai Airport and Nagasaki Airport. Please complete check-in 30min. prior to departure time.

● ANA flights at Narita Airport depart from and arrive at Terminal 2.

● ANA flights at Los Angeles Airport depart from and arrive at Tom Bradley International Terminal.

● ANA flights at JFK (New York) Airport depart from and arrive at Terminal 3

● Passengers for international flights are advised to complete check-in one hour prior to departure time.

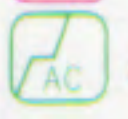
● All schedules and aircraft listed are subject to change without prior notice and subject to government approval.

● All times indicated are local times.

● + 1 stands for next day arrival [0640(+1) means 6:40, next day]

 New The Fullflat Seat available in First Class cabins on this route.

 50inch pitch seat available in CLUB ANA cabins on this route.

 Air Canada 60inch pitch seat available in Business Class cabins on this route.

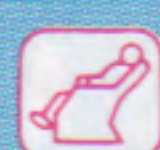
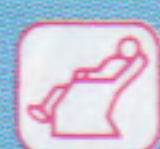
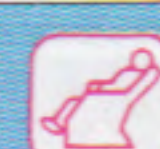
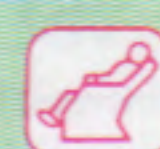
12

International Flight Schedule

EUROPE from/to Narita Airport

13

International Flight Schedule

Flight No.	Aircraft	Class	Day	Dep.	Arr.
to TOKYO•NARITA GMT+9 NRT					
from LONDON(LHR) GMT+1   LON					
NH202	B44	FCY	Daily	1800	1340(+1)
from PARIS(CDG) GMT+2   PAR					
NH206	B4	FCY	Mo.Tu.We.Th.Fr.Sa.	2000	1440(+1)
NH208 ◆▲	B4	FCY	Su.	1800 ^{1950/2115} ★	1515(+1) ①
from FRANKFURT GMT+2 ★   FRA					
NH210	B44	FCY	Tu.Th.Sa.	1940	1355(+1)
from VIENNA GMT+2    VIE					
NH208 ◆	B4	FCY	Su.	2115 ★	1515(+1)
NH286 ◆	A34	CY	Tu.Fr.	1350	0820(+1)
from MOSCOW GMT+4   MOW					
NH203 NH206	B4/B4	FCY/FCY	Tu.	1615 ^{1750/2000}	1440(+1) ④

① Via Vienna ② Via Moscow ③ Sun. 20min. earlier ④ Via Paris

★ Free bus service between Frankfurt Airport and Dusseldorf is offered to passengers flying ANA Frankfurt services. For further details, please contact your local ANA office.

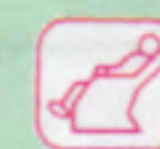
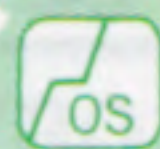
 Operated jointly by ANA(NH) and Austrian Airlines(OS). Flight is operated utilizing OS aircraft and crew (including ANA cabin attendants)

★ Operated jointly by ANA(NH) and Austrian Airlines(OS). Flight is operated utilizing ANA aircraft and crew (including OS cabin attendants).

◆ Flight No. for OS : OS555 (Vienna→Narita)/OS556 (Narita→Vienna)

▲ Vienna—Paris stopover traffic only.

● Through check-in procedures available at Haneda Airport, Osaka (Itami) Airport, Sapporo (Chitose) Airport, Fukuoka Airport, Nagoya Airport, Sendai Airport and Nagasaki Airport. Please complete check-in 30min. prior to departure time.

Flight No.	Aircraft	Class	Day	Dep.	Arr.
from TOKYO•NARITA GMT+9 NRT					
to LONDON(LHR) GMT+1   LON					
NH201	B44	FCY	Daily	1135	1555
to PARIS(CDG) GMT+2   PAR					
NH203	B4	FCY	Tu.	1030 ^{1515/1615}	1750 ②
NH205	B4	FCY	We.Th.Fr.Sa.Su.	1120	1645 ③
NH207 ◆▲	B4	FCY	Mo.	1050 ★ ^{1535/1640}	1830 ①
to FRANKFURT GMT+2 ★   FRA					
NH209	B44	FCY	Tu.Th.Sa.	1200	1705
to VIENNA GMT+2    VIE					
NH207 ◆	B4	FCY	Mo.	1050 ★	1535
NH285 ◆	A34	CY	We.Sa.	1050	1605
to MOSCOW GMT+4   MOW					
NH203	B4	FCY	Tu.	1030	1515

● ANA flights at Narita Airport depart from and arrive at Terminal 2.

● ANA flights at London • Heathrow Airport depart from and arrive at Terminal 3.

● ANA flights at Paris • Charles de Gaulle Airport depart from and arrive at Terminal 1.

● ANA flights at Moscow • Sheremetyevo Airport depart from and arrive at Terminal 2.

● Passengers for international flights are advised to complete check-in one hour prior to departure time.

● All schedules and aircraft listed are subject to change without prior notice and subject to government approval.

● All times indicated are local times.

● + 1 stands for next day arrival [0640(+1) means 6:40, next day]

 New The Fullflat Seat available in First Class cabins on this route.

 50inch pitch seat available in CLUB ANA cabins on this route.

 Austrian Airlines 47inch pitch seat available in Business Class cabins on this route.

14

International Flight Schedule

EUROPE from/to Kansai Airport

15

International Flight Schedule

Flight No.	Aircraft	Class	Day	Dep.	Arr.
to OSAKA・KANSAI GMT+9					KIX
from LONDON (LHR) GMT+1					 LON
NH1202	B4	CY	Tu.(7/15~9/3)	2130	1735(+1)
			Tu.(9/10~10/26)Sa.	2010	1615(+1)
from ROME GMT+2					 ROM
NH1212	B4	CY	Mo.	1735	1320(+1) ①
			Fr.	1040	0625(+1) ①
			We.Su.	1910	1455(+1) ②
NH1216▲	B4	CY	Mo.	1915 ^{2020/2155}	1710(+1) ③
NH1218▲	B4	CY	Th.Fr.	1920 ^{2110/2210}	1650(+1) ④
from MILAN GMT+2					 MXP
NH1216	B4	CY	Mo.	2155	1710(+1) ⑦
from FRANKFURT GMT+2 ★					 FRA
NH1218	B4	CY	Th.Fr.	2210	1650(+1) ⑤
from VIENNA GMT+2					 VIE
NH1286◆	A34	CY	Th.Su.	1340	0825(+1)

- ① No operation from 9/7 ② Operation from 9/8 ③ Operation from 9/9, via Milan
 ④ Operation from 9/12, via Frankfurt ⑤ Operation from 9/12 ⑥ Operation from 9/8, via Frankfurt ⑦ Operation from 9/9
 ★ Free bus service between Frankfurt Airport and Dusseldorf is offered to passengers flying ANA Frankfurt services. For further details, please contact your local ANA office.
 Operated jointly by ANA(NH) and Austrian Airlines(OS). Flight is operated utilizing OS aircraft and crew (including ANA cabin attendants).
 ◆ Flight No. for OS : OS557(Vienna→Kansai)/OS558(Kansai→Vienna)
 ▲ Frankfurt—Rome stopover traffic only.
 ▲ Milan—Rome service not available.
 ● Through check-in procedures available at Haneda Airport, Osaka(Itami) Airport, Sapporo(Chitose) Airport, Fukuoka Airport, Nagoya Airport, Sendai Airport and Nagasaki Airport. Please complete check-in 30min. prior to departure time.

Flight No.	Aircraft	Class	Day	Dep.	Arr.
from OSAKA・KANSAI GMT+9					KIX
to LONDON (LHR) GMT+1					LON
NH1201	B4	CY	Tu.(7/15~9/3)	1520	2000
			Tu.(9/10~10/26)Sa.	1135	1615
to ROME GMT+2					ROM
NH1211	B4	CY	Mo.	1000	1600 ①
			Th.	1130	1730 ①
			Th.Fr.	1010	1610 ⑤
NH1215▲	B4	CY	Mo.	0940 1525/1625	1730 ③
NH1217▲	B4	CY	We.	0915 1430/1550	1730 ⑥
			Su.	0935 1450/1550	1730 ⑥
to MILAN GMT+2					MXP
NH1215	B4	CY	Mo.	0940	1525 ⑦
to FRANKFURT GMT+2 ★					FRA
NH1217	B4	CY	We.	0915	1430 ②
			Su.	0935	1450 ②
to VIENNA GMT+2					VIE
NH1285◆	A34	CY	Mo.Fr.	1330	1900

- ANA flights at Narita Airport depart from and arrive at Terminal 2.
 ● ANA flights at London·Heathrow Airport depart from and arrive at Terminal 3.
 ● ANA flights at Paris·Charles de Gaulle Airport depart from and arrive at Terminal 1.
 ● ANA flights at Moscow·Sheremetyevo Airport depart from and arrive at Terminal 2.
 ● Passengers for international flights are advised to complete check-in one hour prior to departure time.
 ● All schedules and aircraft listed are subject to change without prior notice and subject to government approval.
 ● All times indicated are local times.
 ● + 1 stands for next day arrival [0640(+1) means 6:40, next day]
 50inch pitch seat available in CLUB ANA cabins on this route.
 Austrian Airlines 47inch pitch seat available in Business Class cabins on this route.

16

International Flight Schedule

ASIA from/to Narita Airport

Flight No.	Aircraft	Class	Day	Dep.	Arr.
to TOKYO•NARITA GMT+9				NRT	
from DALIAN GMT+8				DLC	
NH904	B6	CY	Tu.Su.	1425	1815
from BEIJING GMT+8				PEK	
NH906	B4	FCY	Daily	1500	1915
from SHANGHAI GMT+8				SHA	
NH920	B6	CY	We.Th.Sa.	1400	1745
from HONG KONG GMT+8				HKG	
NH910	B4	FCY	Daily	1500	1955
from SINGAPORE GMT+8				SIN	
NH902	B4	FCY	Tu.We.Sa.Su.	2335	0720(+1)
from BANGKOK GMT+7				BKK	
NH916	B44	FCY	We.Th.Sa.Su.	2215	0615(+1)
NH926	B6	CY	Tu.Sa.	0155	1000 ①
from DELHI GMT+5.5				DEL	
NH926	B6	CY	Mo.Fr.	1935 ^{0055(+1)/0155(+1)}	1000(+1) ②

- ①Operation from 10/4 ②Operation from 10/4, Via Bangkok
- ★From 10/10 no operation on Thu.
- ✱First class service available on Tokyo—Bangkok from 8/1, on Tokyo—Singapore from 9/1
- ✱Opening lounge for Business Class in Beijing Airport.
- FF New The Fullflat Seat available in First Class cabins on this route.
- 50inch pitch seat available in CLUB ANA cabins on this route.
- ▲Delhi-Bangkok service available

Flight No.	Aircraft	Class	Day	Dep.	Arr.
from TOKYO•NARITA GMT+9				NRT	
to DALIAN GMT+8				DLC	
NH903	B6	CY	Tu.Su.	1115	1330
to BEIJING GMT+8				PEK	
NH905	B4	FCY	Daily	1040	1325
to SHANGHAI GMT+8				SHA	
NH919	B6	CY	We.Th.Sa.	1015	1220
to HONG KONG GMT+8				HKG	
NH909	B4	FCY	Daily	1000	1325
to SINGAPORE GMT+8				SIN	
NH901	B4	FCY	Tu.We.Sa.Su.	1615	2205
to BANGKOK GMT+7				BKK	
NH915	B44	FCY	We.Th.Sa.Su.	1625	2040
NH925	B6	CY	Mo.Fr.	0935	1355 ①
to DELHI GMT+5.5				DEL	
NH925	B6	CY	Mo.Fr.	0935 ^{1355/1455}	1725 ②

- Through check-in procedures available at Haneda Airport, Osaka(Itami) Airport, Sapporo (Chitose) Airport, Fukuoka Airport, Nagoya Airport, Sendai Airport and Nagasaki Airport. Please complete check-in 30min. prior to departure time.
- ANA flights at Narita Airport depart from and arrive at Terminal 2.
- Passengers for international flights are advised to complete check-in one hour prior to departure time.
- All schedules and aircraft listed are subject to change without prior notice and subject to government approval.
- All times indicated are local times.
- + 1 stands for next day arrival [0640(+1) means 6:40, next day]

ASIA from/to Kansai Airport

Flight No.	Aircraft	Class	Day	Dep.	Arr.	
to OSAKA • KANSAI GMT+9					KIX	
from SEOUL GMT+9 ★					SEL	
NH172	B6	CY	Daily	1320	1455	
from DALIAN GMT+8					DLC	
NH180 ★▲	B6	CY	Mo.Sa.	1410 ^{1655/1800}	1900	①
NH178 ★	B6	CY	Th.	1900	2215	
from BEIJING GMT+8 ★▲✱					PEK	
NH178	B6	CY	Th.	1700 ^{1810/1900}	2215	②
from QINGDAO GMT+8 ★					TAO	
NH158	B6	CY	We.Su.	1330	1700	
from SHANGHAI GMT+8 ★					SHA	
NH156	B6	CY	Tu.Fr.Su.	1310	1610	
from HONG KONG GMT+8					HKG	
NH176	B6	CY	Mo.Th.Sa	1700	2115	
			Tu.	1535	1950	③
			We.Fr.	1720	2135	④
			Su.	1655	2110	
from SINGAPORE GMT+8					SIN	
NH112	B6•B4	CY	Daily	2305	0615(+1)	⑤

- ① Via Fukuoka ② Via Dalian ③ No operation on 7/30•8/6•13 ④ No operation on 8/2•16
 ⑤ Mon. Thu. use of B4
 ▲ Use of Osaka—Fukuoka portion limited to passengers holding international tickets for the Osaka—Fukuoka portion and connecting at Kansai or Fukuoka to/from international flights.
 ▲ Dalian—Beijing service not available
 ★ In-flight duty-free sales not available on Osaka—Seoul, Osaka—Fukuoka—Dalian, Osaka—Shanghai flights.
 ★ In-flight duty-free sales on Osaka—Dalian—Beijing, Osaka—Qingdao flights are limited.
 ✱ Opening lounge for Business Class in Beijing Airport.

Flight No.	Aircraft	Class	Day	Dep.	Arr.	
from OSAKA • KANSAI GMT+9					KIX	
to SEOUL GMT+9 ★					SEL	
NH171	B6	CY	Daily	1040	1220	
to DALIAN GMT+8					DLC	
NH179 ★▲	B6	CY	Mo.Sa.	1015 1120/1210	1310	1
NH177 ★	B6	CY	Th.	1230	1400	
to BEIJING GMT+8 ★▲✈					PEK	
NH177	B6	CY	Th.	1230 1400/1455	1605	2
to QINGDAO GMT+8 ★					TAO	
NH157	B6	CY	We.Su.	1045	1230	
to SHANGHAI GMT+8 ★					SHA	
NH155	B6	CY	Tu.Fr.Su.	1045	1200	
to HONG KONG GMT+8					HKG	
NH175	B6	CY	Mo.	1300	1540	
			Tu.	1115	1355	3
			We.Fr.	1305	1545	4
			Th.Sa.Su.	1240	1520	
to SINGAPORE GMT+8					SIN	
NH111	B6•B4	CY	Daily	1625	2150	5

- Through check-in procedures available at Haneda Airport, Osaka (Itami) Airport, Sapporo (Chitose) Airport, Fukuoka Airport, Nagoya Airport, Sendai Airport and Nagasaki Airport. Please complete check-in 30min. prior to departure time.
 ● ANA flights at Narita Airport depart from and arrive at Terminal 2.
 ● Passengers for international flights are advised to complete check-in one hour prior to departure time.
 ● All schedules and aircraft listed are subject to change without prior notice and subject to government approval.
 ● All times indicated are local times.
 ● + 1 stands for next day arrival [0640(+1) means 6:40, next day]

ASIA from/to Kansai • Fukuoka Airports

Flight No.	Aircraft	Class	Day	Dep.	Arr.
to OSAKA • KANSAI GMT+9					KIX
from KUALA LUMPUR GMT+8 ▲					KUL
NH154	B6	CY	We.Fr.	2325	0650(+1)
NH153/ NH152	B6/ B6	CY/ CY	Mo.	2050	2145/ 2300 0625(+1) ①
			Th.Sa.	2115	2210/ 2315 0640(+1) ①
from BANGKOK GMT+7 ▲					BKK
NH152	B6	CY	Mo.	2300	0625(+1)
			Th.Sa.Su.	2315	0640(+1)
NH154	B6	CY	We.Fr.	1905	2200/ 2325 0650(+1) ②
from YANGON GMT+6.5					RGN
NH1182	B6	CY	Tu.Su.	2300	0725(+1) ③
from MUMBAI (BOMBAY) GMT+5.5					BOM
NH1186	B6	CY	Th.Su.	2250	1115(+1) ④
to FUKUOKA GMT+9					FUK
from DALIAN GMT+8 ★					DLC
NH180	B6	CY	Mo.Sa.	1410	1655
from TAIPEI GMT+8					TPE
EL/BR2102	B6	CY	Tu.We.Fr.	1400	1705
			Mo.Th.Sa.Su.	1020	1330

① Via Bangkok ② Via Kuala Lumpur ③ Operation from 7/16 ④ Operation from 9/5 ⑤ Fri. 50 min. earlier.
★ In-flight duty-free sales not available on Fukuoka-Dalian flight.
▲ Bangkok—Kuala Lumpur service available.
Operated jointly by AIR NIPPON (EL) and EVA AIRWAYS (BR). Flights are operated on Tue. Wed. Fri. utilizing ANA aircraft and crew on Mon. Thu. Sat. Sun. utilizing BR aircraft and crew (including ANA cabin attendants).

Flight No.	Aircraft	Class	Day	Dep.	Arr.
from OSAKA • KANSAI GMT+9				KIX	
to KUALA LUMPUR GMT+8 ▲				KUL	
NH153	B6	CY	Mo.Th.Sa.	1425	1955
NH151/ NH154	B6/ B6	CY/ CY	We.Fr.	1425	1800/ 1905 2200 ①
to BANGKOK GMT+7 ▲				BKK	
NH151	B6	CY	We.Fr.	1425	1800
			Su.	1810	2145
NH153	B6	CY	Mo.	1425	1955/ 2050 2145 ②
			Th.Sa.	1425	1955/ 2115 2210 ②
to YANGON GMT+6.5				RGN	
NH1181	B6	CY	Tu.Su.	1730	2110 ③
to MUMBAI (BOMBAY) GMT+5.5				BOM	
NH1185	B6	CY	Th.Su.	1430	2000 ④
from FUKUOKA GMT+9				FUK	
to DALIAN GMT+8 ★				DLC	
NH179	B6	CY	Mo.Sa.	1210	1310
to TAIPEI GMT+8				TPE	
EL/BR2101	B6	CY	Tu.We.Fr.	1140	1300 ⑤
			Mo.Th.Sa.Su.	1455	1615

● Through check-in procedures available at Haneda Airport, Osaka (Itami) Airport, Sapporo (Chitose) Airport, Fukuoka Airport, Nagoya Airport, Sendai Airport and Nagasaki Airport. Please complete check-in 30min. prior to departure time.
● ANA flights at Narita Airport depart from and arrive at Terminal 2.
● Passengers for international flights are advised to complete check-in one hour prior to departure time.
● All schedules and aircraft listed are subject to change without prior notice and subject to government approval.
● All times indicated are local times.
● + 1 stands for next day arrival [0640(+1) means 6:40, next day]

OCEANIA • GUAM from/to Narita • Kansai Airports

Flight No.	Aircraft	Class	Day	Dep.	Arr.	
to TOKYO • NARITA GMT+9 NRT						
from GUAM GMT+10 GUM						
NH912	B6	Y	Mo.Fr.	1600	1835	①
from BRISBANE GMT+10 BNE						
NH923 NH914▲	B4/ B4	CY/ CY	We.Fr.Su.	0555	0730/ 0900 1735	④
from SYDNEY GMT+10 SYD						
NH914	B4	CY	Mo.Tu.We.Fr.Sa.Su.	0900	1735	
to OSAKA • KANSAI GMT+9 KIX						
from GUAM GMT+10 GUM						
NH174	B44	Y	Mo.Sa.	0440	0710	
	B6	Y	Tu.We.Th.Fr.Su.	0430	0700	⑥
from BRISBANE GMT+10 BNE						
NH115 NH114▲	B6/ B6	CY/ CY	Tu.Sa.	0725	0900/ 1005 1900	④
from SYDNEY GMT+10 SYD						
NH114	B6	CY	Tu.Sa.	1005	1900	

① 7/19-26 and Fri. in Aug. 1hr. later, no operation from 10/1 ② No operation on Fri. in Jul. and Aug., no operation from 10/1 ③ No operation from 9/1 ④ Via Sydney ⑤ Via Brisbane, Sydney arrival time on 10/27 1hr. later ⑥ 7/23~9/24 10min. later, use of B44 ⑦ 7/22~9/23 25min. later, use of B44
▲ Brisbane—Sydney stopover traffic only.

Flight No.	Aircraft	Class	Day	Dep.	Arr.	
from TOKYO • NARITA GMT+9					NRT	
to GUAM GMT+10					GUM	
NH911	B6	Y	Mo.Fr.	1000	1425	2
			Th.	1835	2300	3
to BRISBANE GMT+10					BNE	
NH923	B4	CY	Tu.Th.Sa.	1920	0455(+1)	
to SYDNEY GMT+10					SYD	
NH913	B4	CY	Mo.Fr.Su.	2050	0710(+1)	
NH923▲	B4	CY	Tu.Th.Sa.	1920	0455(+1)/ 0555(+1)	0730(+1) 5
from OSAKA • KANSAI GMT+9					KIX	
to GUAM GMT+10					GUM	
NH173	B6	Y	Mo.Tu.We.Th.Sa.	2230	0255(+1)	7
	B44	Y	Fr.Su.	2255	0320(+1)	
to BRISBANE GMT+10					BNE	
NH115	B6	CY	Mo.Fr.	2040	0630(+1)	
to SYDNEY GMT+10					SYD	
NH115▲	B6	CY	Mo.Fr.	2040	0630(+1)/ 0725(+1)	0900(+1) 5

- Through check-in procedures available at Haneda Airport, Osaka (Itami) Airport, Sapporo (Chitose) Airport, Fukuoka Airport, Nagoya Airport, Sendai Airport and Nagasaki Airport. Please complete check-in 30min. prior to departure time.
- ANA flights at Narita Airport depart from and arrive at Terminal 2.
- Passengers for international flights are advised to complete check-in one hour prior to departure time.
- All schedules and aircraft listed are subject to change without prior notice and subject to government approval.
- All times indicated are local times.
- + 1 stands for next day arrival [0640(+1) means 6:40, next day]

Domestic Connections (Effective 1996 7/19~8/31)

Flight No.	Aircraft	Dep.	Arr.	Flight No.	Aircraft	Dep.	Arr.
from/to TOKYO(NARITA)							
NARITA → SAPPORO → NARITA							
NH45	B6	1310	1445 ①	NH46	B6	1100	1230 ①
NARITA → ITAMI → NARITA							
NH77	B6	1640	1750	NH76	B4	0800	0910
NH79	B4	1925	2035	NH78	B6	1440	1550
NARITA → NAGOYA → NARITA							
NH375	A32	0915	1015	NH376	A32	0740	0840
from/to OSAKA(KANSAI)							
KANSAI → HANEDA → KANSAI							
NH142	B4	0830	0945	NH141	B6	0655	0810
NH144	B6S	1605	1720	NH143	B6S	1200	1315
NH146	B6S	1900	2015	NH145	B6S	1400	1515
NH148	B6	2015	2130	NH147	B6S	1610	1725
NH150	A32	2100	2215	NH149	B44	2000	2115
KANSAI → SAPPORO → KANSAI							
NH131	B44	0905	1100	NH132	B6S	0815	1020
NH133	B6S	1005	1200	NH136	B44	1240	1445
NH135	B6S	1145	1340	NH138	B6S	1455	1700
				NH976	B6S	1925	2130 ②
KANSAI → FUKUOKA → KANSAI							
NH981	B6S	0815	0920 ③	NH432	B6S	0800	0900
NH431	B44	1535	1640	NH982	B6S	1840	1940 ④
NH433	B6S	2015	2120	NH434	B4	2035	2135
KANSAI → OKINAWA → KANSAI							
NH961	B6S	0810	1010 ②	NH492	B6	0905	1055
NH491	B6S	0945	1145	NH496	B6S	1605	1755 ⑤
NH497	B6	1930	2130	NH964	A32	2010	2200 ⑥
NH963	A32	2045	2245 ⑥				
KANSAI → WAKKANAI → KANSAI							
NH429	B6	0850	1100	NH430	B6	1145	1415
KANSAI → MEMANBETSU → KANSAI							
NH763	B6	0845	1050	NH764	B6	1140	1410
NH765	A32	1445	1650	NH766	A32	1725	1955 ⑦

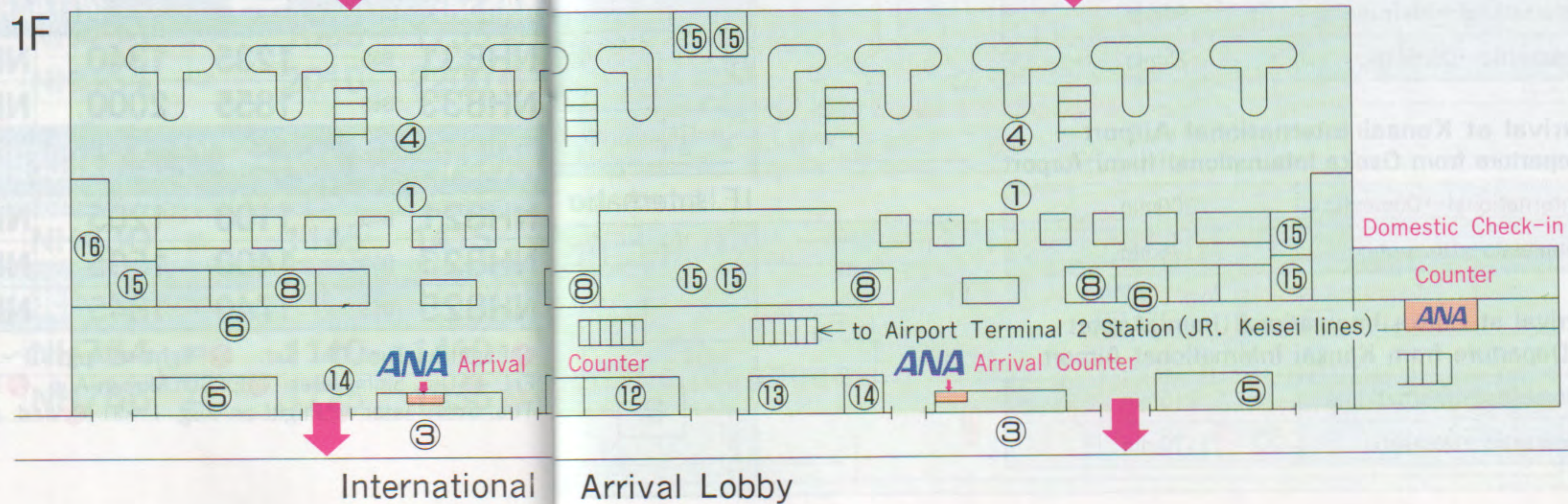
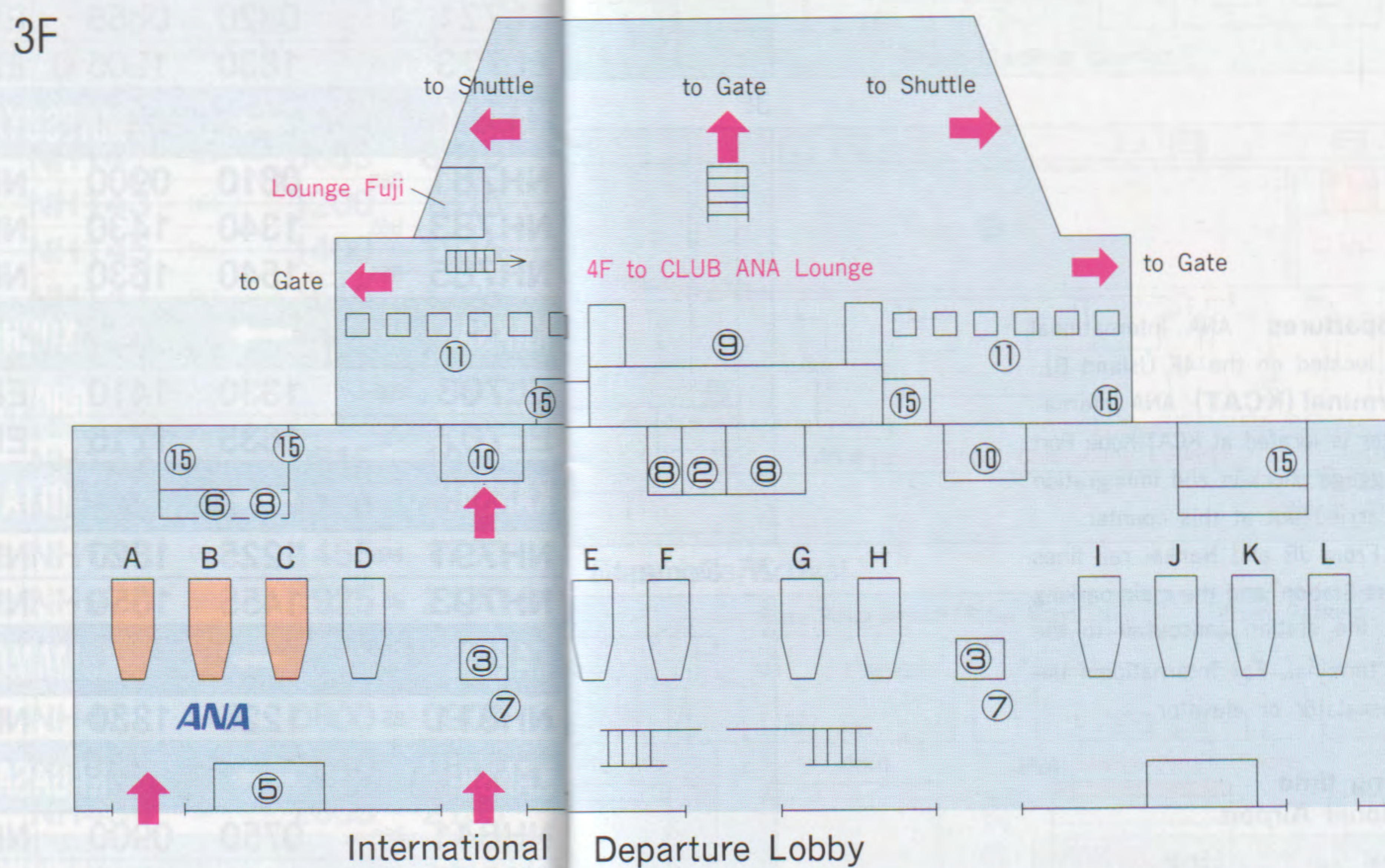
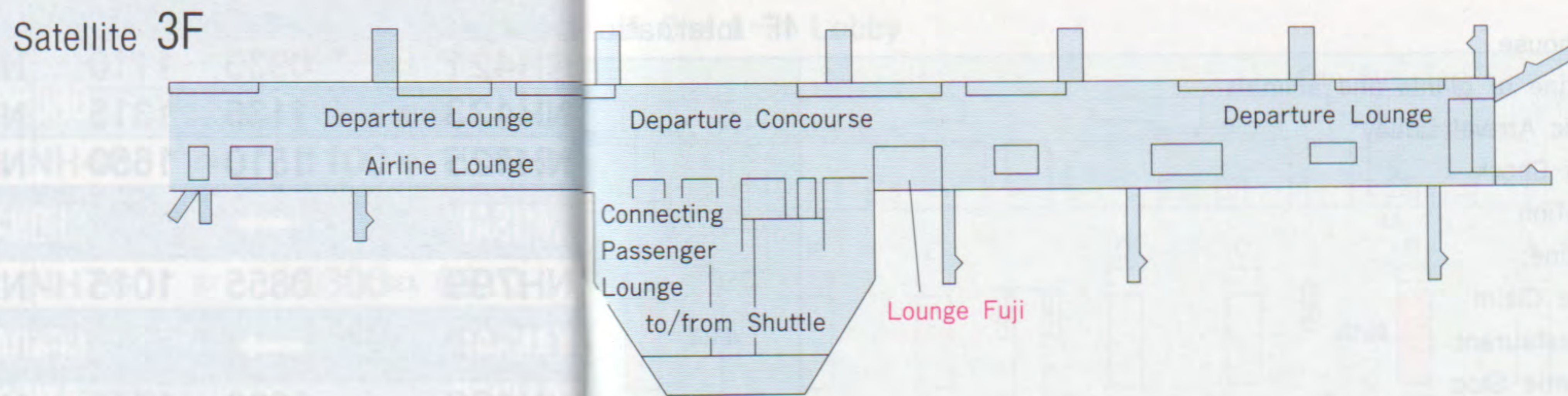
Flight No.	Aircraft	Dep.	Arr.	Flight No.	Aircraft	Dep.	Arr.
KANSAI → HAKODATE → KANSAI							
NH421	A32	0930	1110	NH422	A32	1145	1345
NH423	B6	1135	1315	NH424	B6	1350	1550
NH425	B6	1510	1650	NH426	B6	1800	2000
KANSAI → SHONAI → KANSAI							
NH799	A32	0855	1015	NH800	A32	1800	1930
KANSAI → SENDAI → KANSAI							
NH483	B6S	1620	1740	NH482	B6	1015	1150
KANSAI → TAKAMATSU → KANSAI							
EL721	B3	0820	0855	EL722	B35	0835	0915 ⑨
EL723	B35	1830	1905 ⑧	EL724	B3	1640	1720
KANSAI → MATSUYAMA → KANSAI							
NH781	B6S	0810	0900	NH782	B6S	1020	1105
NH783	B6S	1340	1430	NH784	B6S	1215	1300
NH785	B6S	1540	1630	NH786	B6S	1710	1755 ⑩
KANSAI → KOCHI → KANSAI							
EL703	B35	1330	1410	EL702	A32	0935	1015
EL707	A32	1635	1715	EL706	B35	1715	1755 ⑤
KANSAI → OITA → KANSAI							
NH791	B6S	1225	1320	NH792	B6S	1105	1155
NH793	B6	1455	1550	NH794	B6	1640	1730
KANSAI → KUMAMOTO → KANSAI							
NH811	B6	1225	1330	NH814	B6S	1920	2025
KANSAI → NAGASAKI → KANSAI							
NH841	B6S	0750	0900	NH842	B6S	1230	1335
NH843	B6	1630	1740	NH844	B6	1815	1920
KANSAI → MIYAZAKI → KANSAI							
NH831	B6S	1235	1340	NH832	B6S	1045	1145
NH833	B6S	1855	2000	NH834	A32	1925	2025
KANSAI → KAGOSHIMA → KANSAI							
NH821	B6S	1100	1205	NH822	B6S	0800	0905
NH823	B6S	1400	1505	NH824	B6S	1430	1535
NH825	B6S	1740	1845	NH826	B6S	1925	2030

① Flight on Tue. Thu. Sat. ② Flight on Aug. 10~18 only ③ Flight on Tue. Fri. ④ Flight on Wed. Fri. ⑤ Tue. 5min. later. ⑥ Ex.Sun.Mon.in Aug. ⑦ Thu.Sun. 5min. later ⑧ Flight on Aug. 1~31, Tue. 5min. later ⑨ Flight on Aug. 1~31 ⑩ Wed. and Jul. 23~30 5min. later.

New Tokyo International Airport(Narita) : Terminal 2 Bldg.

- Terminal 2 is connected by JR and Keisei rail lines with “Airport Terminal 2 Station”, located directly below the terminal for easy access.
- Connecting times required depend on the terminal and/or flights being utilized. Minimum connecting times between ANA flights are as shown below.

Routing	Connecting Time (Minimum)
Domestic(to Narita)→ International	80min.
International→ Domestic(from Narita)	90min.
International→ International	90min.
Domestic(from/to Haneda) ↔International	180min.



Kansai International Airport

- ① Customhouse
- ② Quarantine of plants and animals
- ③ Domestic Arrival Lobby
- ④ Security-Check
- ⑤ Immigration
- ⑥ Quarantine
- ⑦ Baggage Claim
- ⑧ Shop•Restaurant
- ⑨ Wingshuttle Stop
- ⑩ ANA Carrying Service Delivery Counter
- ⑪ ANA Carrying Service Baggage Claim Counter

- **International Departures** ANA International Check-in Counter is located on the 4F (Island B).
- **Kobe City Air Terminal (KCAT)** ANA International Check-in Counter is located at KCAT(Kobe Port Island). Check-in, Baggage check-in and immigration formalities can be carried out at this counter.
- **Airport Access** From JR and Nankai rail lines station "Kansai Airport Station" and the main parking lot, proceed across the station concourse to the second floor of the terminal. For International departures, take the escalator or elevator.

Minimum connecting time in Kansai International Airport

Domestic→International	55min.
International→Domestic	60min.
International→International	90min.
Domestic→Domestic	25min.

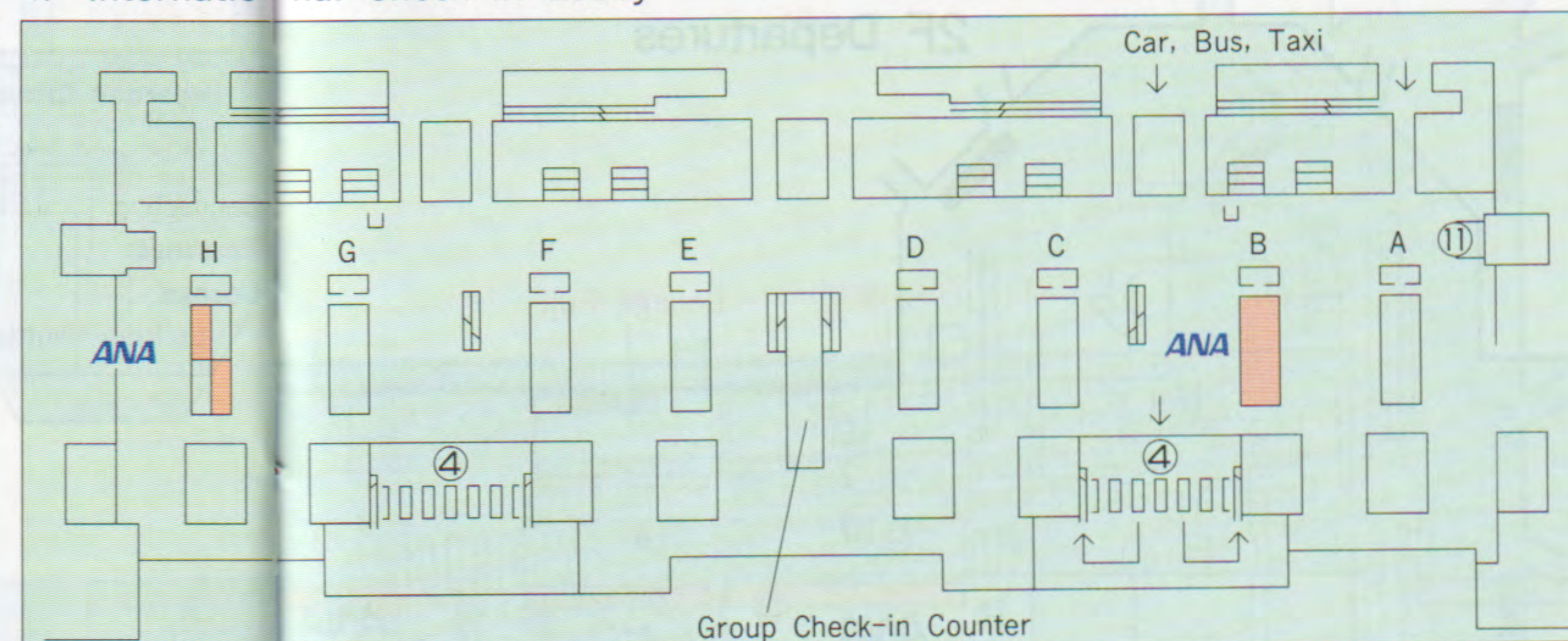
Arrival at Kansai International Airport→ Departure from Osaka International (Itami) Airport

International→Domestic	200min.
Domestic→Domestic	175min.

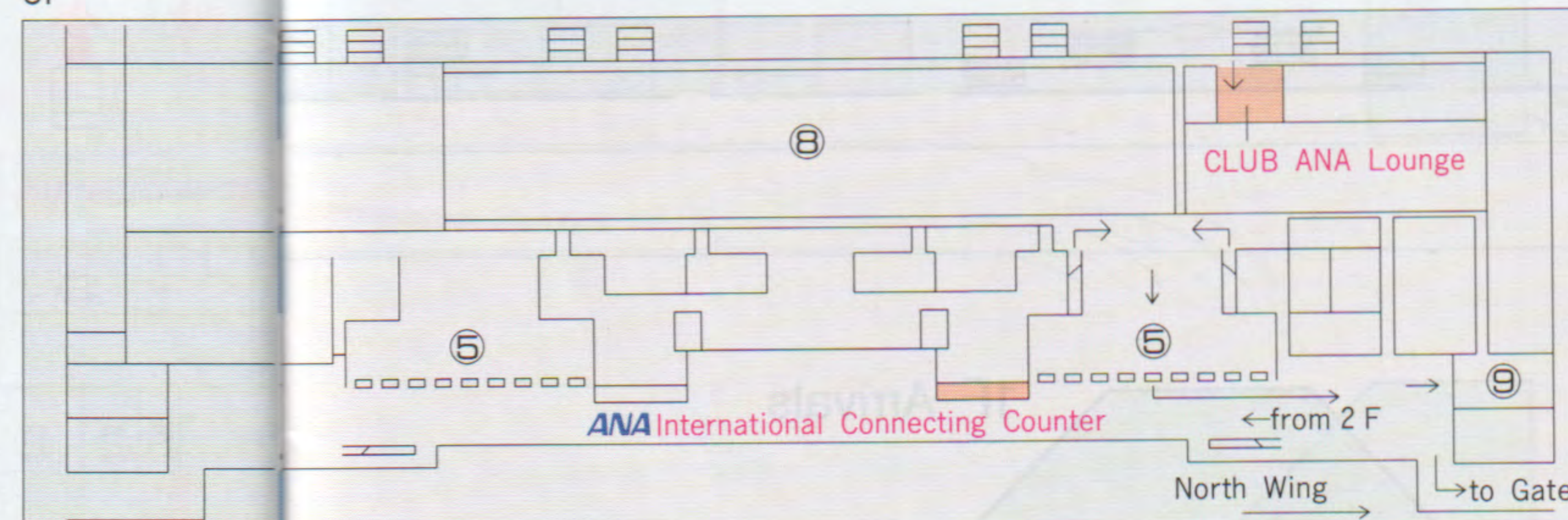
Arrival at Osaka International (Itami) Airport →Departure from Kansai International Airport

Domestic→International	215min.
Domestic→Domestic	170min.

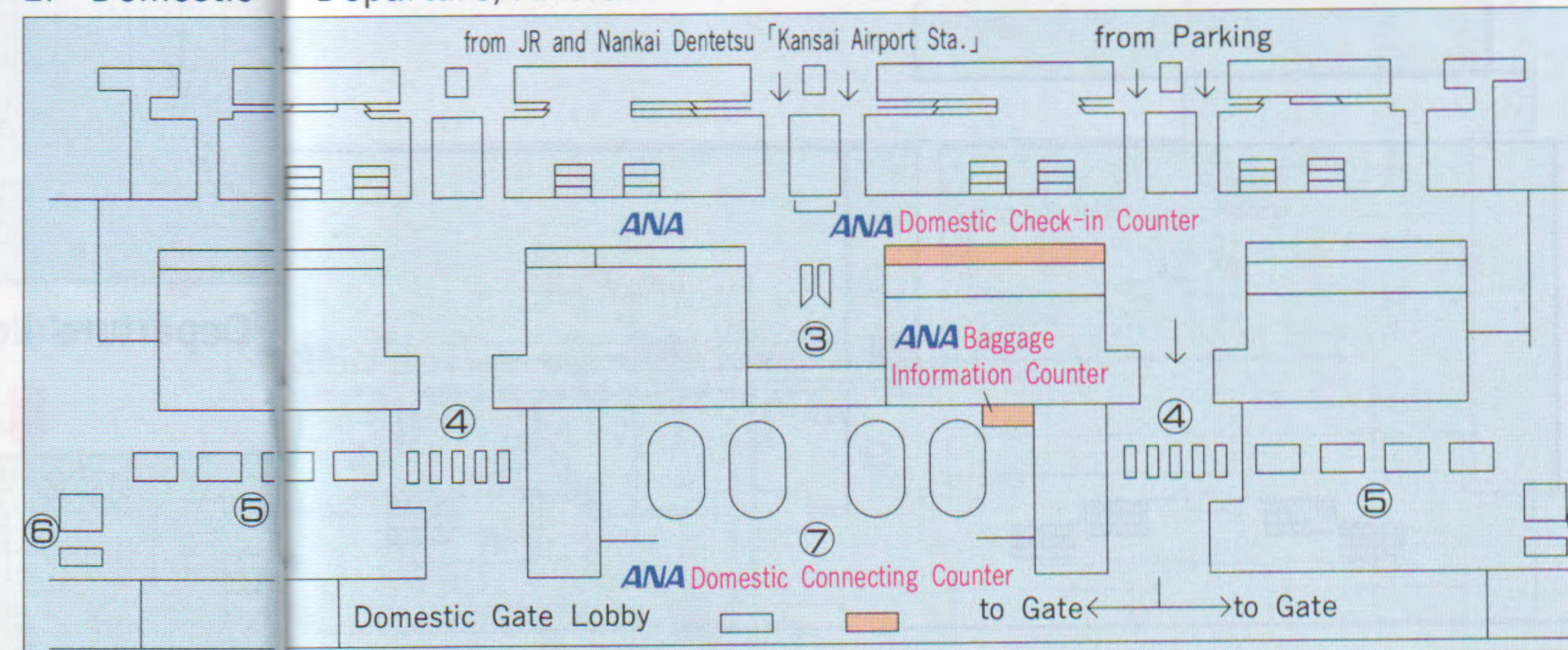
4F International Check-in Lobby



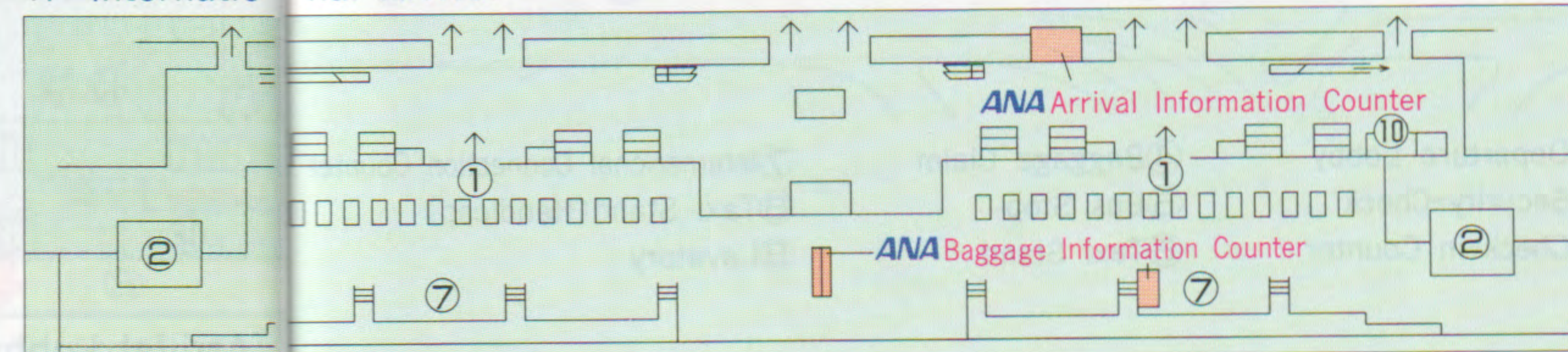
3F

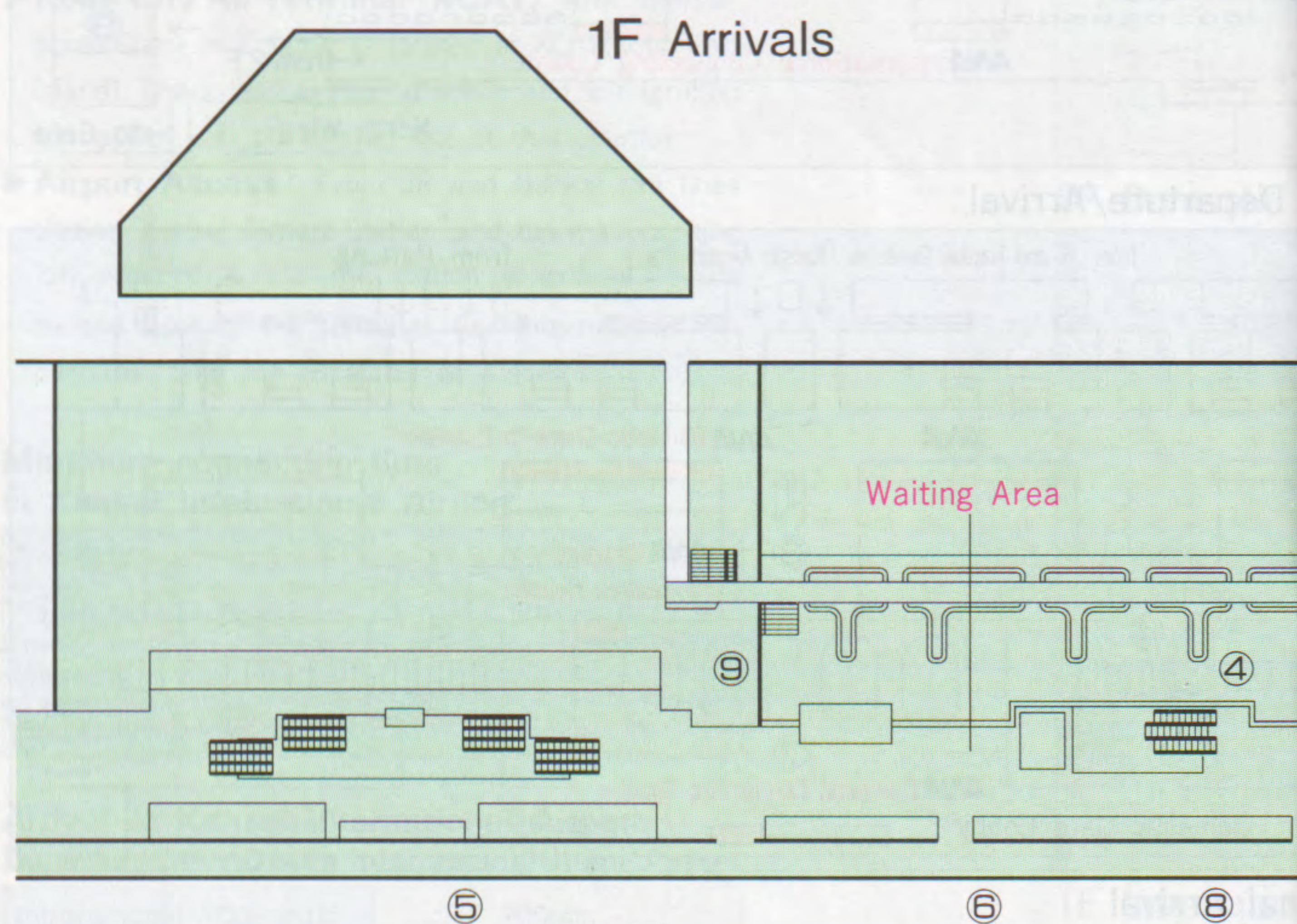
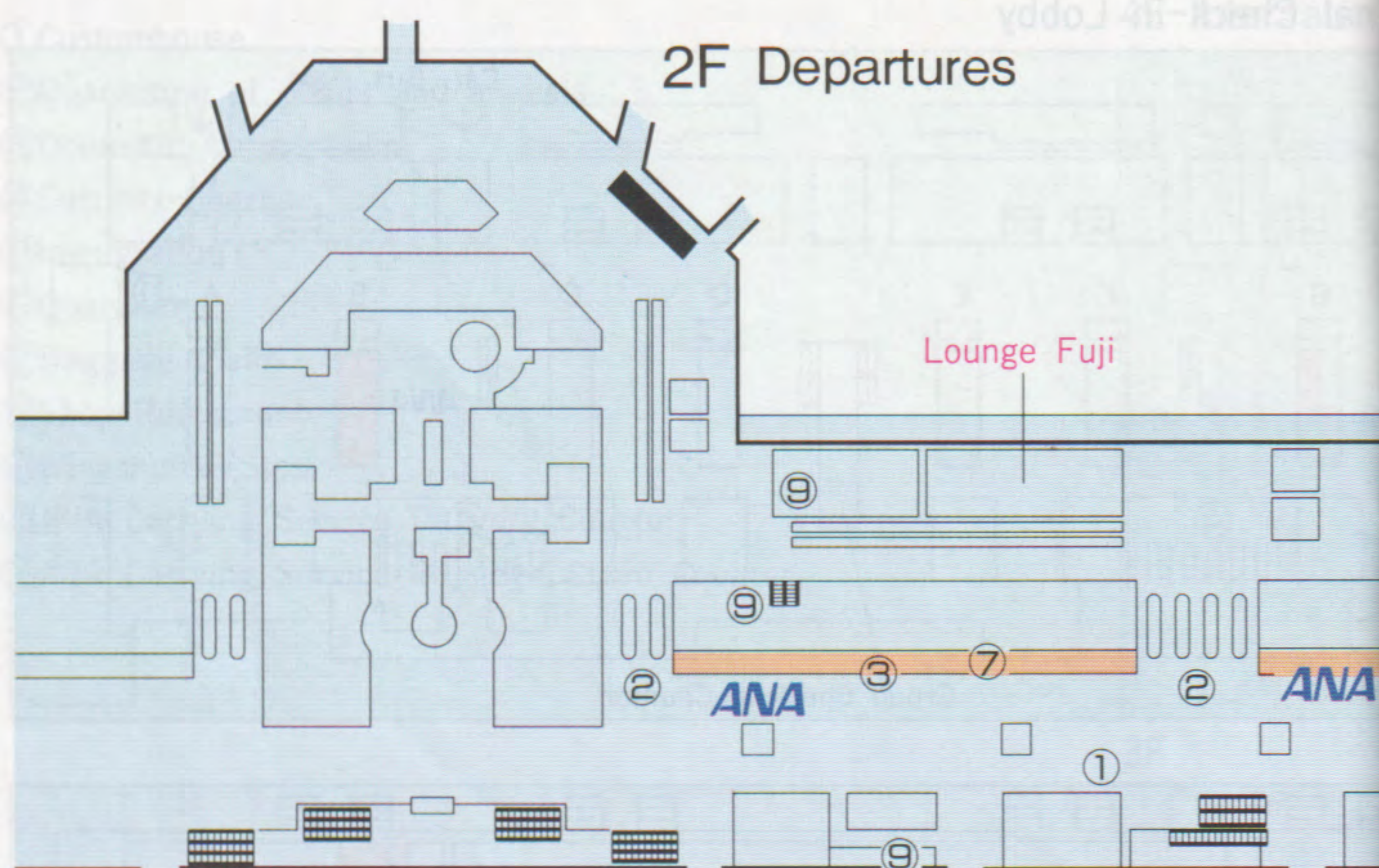


2F Domestic Departure/Arrival

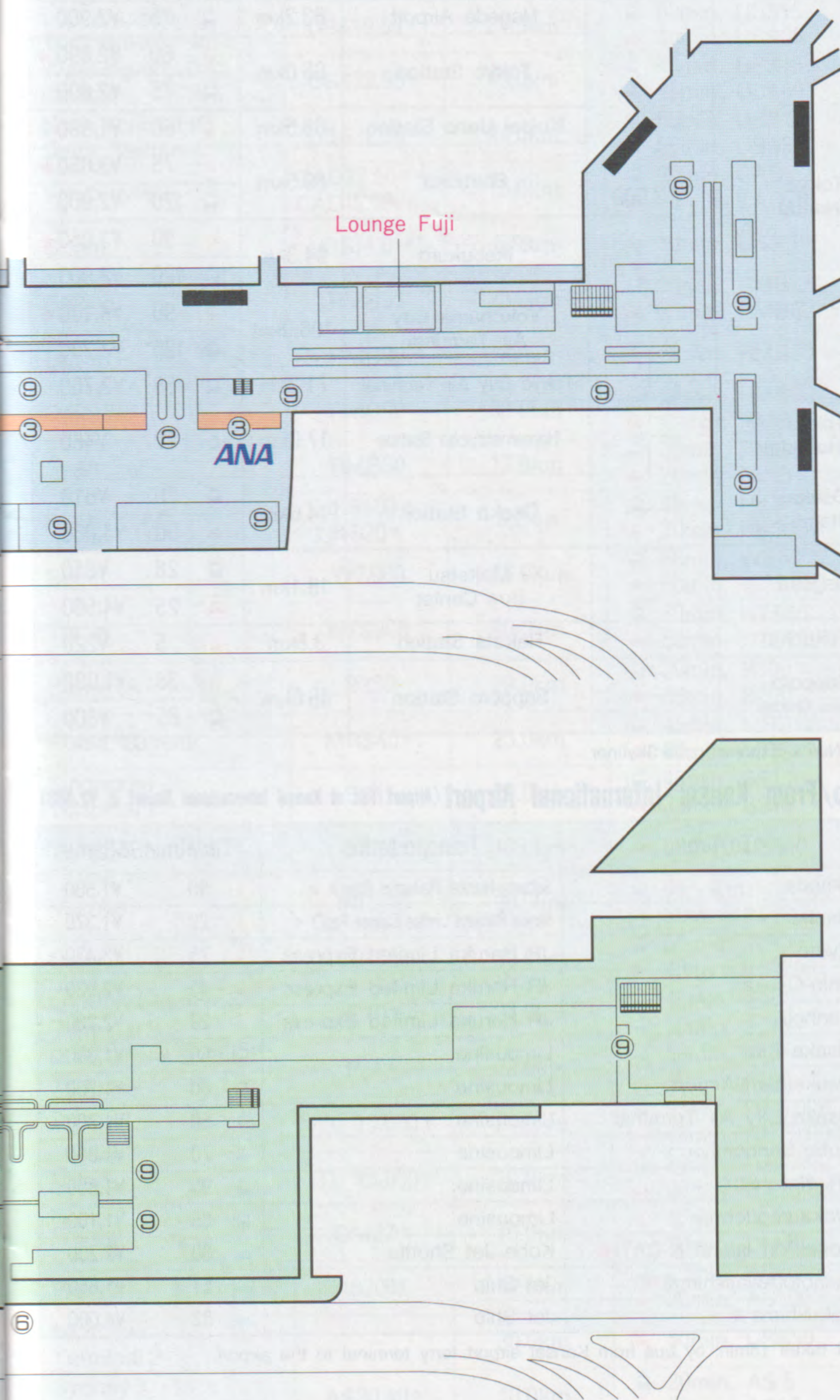


1F International Arrival





- | | | |
|--------------------|-----------------|------------------------------------|
| ① Departure Lobby | ④ Baggage Claim | ⑦ International Connection Counter |
| ② Security-Check | ⑤ Bus Stop | ⑧ Taxi Stand (Handicap) |
| ③ Check-in Counter | ⑥ Taxi Stand | ⑨ Lavatory |



Domestic Destinations

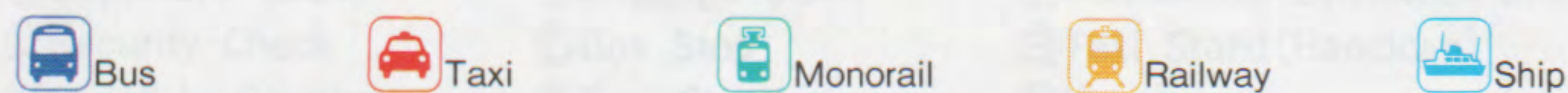
Airport	Airport Tax	To/From	Distance	Time(min.)&Fares	
Tokyo (Narita)	¥ 2,000	Haneda Airport	83.2km	75	¥2,900
		Tokyo Station	66.0km	60	¥2,890★
				75	¥2,800
		Keisei Ueno Station	68.5km	60	¥1,880★
		Shinjuku	89.5km	75	¥3,050★
				120	¥2,900
		Ikebukuro	94.3km	90	¥3,050★
				120	¥2,900
		Yokohama City Air Terminal	108.0km	90	¥4,100★
				120	¥3,300
		Tokyo City Air Terminal	71.2km	55	¥2,700
Tokyo (Haneda)	—	Hamamatsucho Station	17.0km	22	¥460
Osaka (Itami)	—	Osaka Station	14.6km	30	¥610
				30	¥4,080
Nagoya	—	Meitetsu Bus Center	18.1km	28	¥850
				25	¥4,500
Fukuoka	—	Hakata Station	3.8km	5	¥220
Sapporo (New Chitose)	—	Sapporo Station	46.6km	36	¥1,030
				65	¥800

★Narita Express ★Skyliner

To/From Kansai International Airport (Airport Tax at Kansai International Airport is ¥2,600)

To/From	Transportation	Time(min.)&Fares	
Umeda	Subway-Nankai Railways Rapi:t α	50	¥1,580
Namba	Nankai Railways Limited Express Rapi:t α	29	¥1,370
Kyoto	JR Haruka Limited Express	75	¥3,430
Shin-Osaka	JR Haruka Limited Express	45	¥2,930
Tennoji	JR Haruka Limited Express	29	¥2,230
Osaka Sta.	Limousine	60	¥1,300
Osaka(Itami)Airport	Limousine	80	¥1,700
Osaka City Air Terminal	Limousine	50	¥1,300
Kobe Sannomiya	Limousine	70	¥1,800
JR. Nara Sta.	Limousine	95	¥1,800
Wakauraguchi	Limousine	65	¥1,100
Kobe(Port Island K-CAT)※	Kobe Jet Shuttle	30	¥2,200
Sumoto(Awajishima)※	Jet Ship	51	¥1,850
Tokushima※	Jet Ship	82	¥4,000

※It takes 15min. by bus from Kansai airport ferry terminal to the airport.



The average fares and times listed above are effective as at July1, 1996

Overseas Destinations

Airport/Terminal	Airport Tax etc.	Distance to Town	Time & Fares
Los Angeles Tom Bradley Int'l	US\$19.95*	24.0km	60min. US\$15 40min. US\$30
Washington, D.C. (Dulles)	US\$22.95*	43.0km	45min. US\$16 45min. US\$40
New York (JFK) Delta Terminal	US\$22.95*	24.0km	50min. US\$11 50min. US\$35
Vancouver	CAD27.50* + CAD15.00	15.0km	30min. CAD9 30min. CAD25
Guam	US\$14.01*	5.0km	10min. US\$10
Beijing	RMB90	23.0km	90min. RMB12 50min. RMB80
Dalian	RMB90	18.0km	50min. RMB60
Qingdao	RMB90	32.0km	60min. RMB10 45min. RMB80
Shanghai	RMB90	12.0km	30min. RMB3.5 20min. RMB40
Hong Kong	HK\$100 + HK\$20*	5.0km	40min. HK\$ 9 30min. HK\$40
Seoul	₩9,000	26.0km	60min. ₩3,500 60min. ₩35,000
Taipei	NT\$300	40.0km	50min. NT\$85 50min. NT\$900
Bangkok	฿250	29.0km	30min. ฿100 30min. ฿200
Kuala Lumpur	MR\$40*	23.0km	45min. MR\$1.5 30min. MR\$20
Singapore Terminal 1	S\$15	20.0km	45min. S\$1.2 35min. S\$15
Yangon	US\$6	18.0km	30min. US\$10
Mumbai	INR300	30.0km	60~90min. INR30 60min. INR200
Delhi	INR300	20.0km	60min. INR30 40min. INR200
London (Heathrow) Terminal 3	£10*	24.0km	45min. £2.5 50min. £35
Paris (Charles de Gaulle) Terminal 1	F21*	23.0km	50min. F48 40min. F180
Rome	ITL 15,000*	26.0km	55min. ITL5,000 40min. ITL70,000
Milan	ITL 15,000*	10.0km	20min. ITL4,000 20min. ITL25,000
Frankfurt	DM27*	10.0km	15min. DM3.7 20min. DM30
Vienna	AS200*	18.0km	20min. AS60 20min. AS500
Moscow Terminal 2	—	30.0km	50min. US\$50
Sydney Kingsford Smith (Mascot)	A\$30.40*	10.0km	20min. A\$ 5 20min. A\$15
Brisbane	A\$27*	9.5km	25min. A\$5.4 25min. A\$14

* Airport Tax is included in your airline ticket.

Routing	Flight No.	Flying Times(h.min)	In-flight Service
Tokyo→Los Angeles	006	9.50	✕✕MV
Los Angeles→Tokyo	005	11.10	✕✕MV
Tokyo→New York	010	12.30	✕☹✕MV
New York→Tokyo	009	13.35	✕☹✕MV
Tokyo→Washington, D.C.	002	12.25	✕☹✕MV
Washington, D.C.→Tokyo	001	13.35	✕☹✕MV
Tokyo→London	201	12.20	✕☹✕MV
London→Tokyo	202	11.40	✕✕MV
Tokyo→Moscow→Paris	203	9.45/3.35	✕✕MV/✕V
Tokyo→Paris	205	12.25	✕☹✕MV
Paris→Tokyo	206	11.40	✕✕MV
Tokyo→Vienna→Paris	207	11.45/1.50	✕✕MV/✕V
Paris→Vienna→Tokyo	208	1.50/11.00	✕V/✕✕MV
Tokyo→Vienna	285	12.15	✕☹✕MV
Vienna→Tokyo	286	11.30	✕✕MV
Tokyo→Frankfurt	209	12.05	✕☹✕MV
Frankfurt→Tokyo	210	11.15	✕✕MV
Tokyo→Sydney	913	9.20	✕✕MV
Sydney→Tokyo	914	9.35	✕✕MV
Tokyo→Brisbane→Sydney	923	8.35/1.35	✕☹MV/✕V
Brisbane→Sydney→Tokyo	923/914	1.35/9.35	✕V/✕✕MV
Tokyo→Guam	911	3.25	✕V
Guam→Tokyo	912	3.35	✕V
Tokyo→Dalian	903	3.15	✕V
Dalian→Tokyo	904	2.50	✕V
Tokyo→Beijing	905	3.45	✕V
Beijing→Tokyo	906	3.15	✕V
Tokyo→Shanghai	919	3.05	✕V
Shanghai→Tokyo	920	2.45	✕V
Tokyo→Hong Kong	909	4.25	✕V
Hong Kong→Tokyo	910	3.55	✕V
Tokyo→Singapore	901	6.50	✕☹MV
Singapore→Tokyo	902	6.45	☹✕MV
Tokyo→Bangkok	915	6.15	✕MV
Bangkok→Tokyo	916	6.00	✕MV
Tokyo→Bangkok→Delhi	925	6.20/4.00	✕MV/✕V
Delhi→Bangkok→Tokyo	926	3.50/6.05	✕V/✕MV

✕ Main Meal ☹ Snack M Movie V Video
Tokyo : Narita Airport Osaka : Kansai International Airport

Routing	Flight No.	Flying Times(h.min)	In-flight Service
Osaka→Vancouver	1890	9.05	✕✕MV
Vancouver→Osaka	1891	10.25	✕✕MV
Osaka→London	1201	12.40	✕☹✕MV
London→Osaka	1202	12.05	✕✕MV
Osaka→Rome	1211	13.00	✕☹✕MV
Rome→Osaka	1212	12.45	✕☹✕MV
Osaka→Milan→Rome	1215	12.45/1.05	✕☹✕MV/V
Rome→Milan→Osaka	1216	1.05/12.15	V/✕☹✕MV
Osaka→Frankfurt→Rome	1217	12.15/1.40	✕☹✕MV/☹V
Rome→Frankfurt→Osaka	1218	1.50/11.40	☹V/✕✕MV
Osaka→Vienna	1285	12.30	✕☹✕MV
Vienna→Osaka	1286	11.45	✕✕MV
Osaka→Brisbane→Sydney	115	8.50/1.35	✕☹MV/✕V
Sydney→Osaka	114	9.55	✕✕MV
Brisbane→Sydney→Osaka	115/114	1.35/9.55	✕V/✕✕MV
Osaka→Guam	173	3.25	✕V
Guam→Osaka	174	3.30	✕V
Osaka→Seoul	171	1.40	✕V
Seoul→Osaka	172	1.35	✕V
Osaka→Fukuoka→Dalian	179	1.05/2.00	V/✕V
Dalian→Fukuoka→Osaka	180	1.45/1.00	✕V/V
Osaka→Dalian→Beijing	177	2.30/1.10	✕V/V
Beijing→Dalian→Osaka	178	1.10/2.15	V/✕V
Osaka→Qingdao	157	2.45	✕V
Qingdao→Osaka	158	2.30	✕V
Osaka→Shanghai	155	2.15	✕V
Shanghai→Osaka	156	2.00	✕V
Osaka→Hong Kong	175	3.40	✕V
Hong Kong→Osaka	176	3.15	✕V
Osaka→Singapore	111	6.25	✕☹MV
Singapore→Osaka	112	6.10	☹✕MV
Osaka→Bangkok→Kuala Lumpur	151/154	5.35/1.55	✕MV/✕V
Kuala Lumpur→Bangkok→Osaka	153/152	1.55/5.25	✕V/✕MV
Osaka→Bangkok	151	5.35	✕MV
Bangkok→Osaka	152	5.25	✕MV
Osaka→Kuala Lumpur→Bangkok	153	6.30/1.55	✕☹MV/✕V
Bangkok→Kuala Lumpur→Osaka	154	1.55/6.25	✕V/☹✕MV
Osaka→Yangon	1181	6.10	✕MV
Yangon→Osaka	1182	5.55	✕MV
Osaka→Mumbai (Bombay)	1185	9.00	✕✕MV
Mumbai (Bombay)→Osaka	1186	8.55	✕✕MV
Fukuoka→Taipei	EL/BR2101	2.20	✕V
Taipei→Fukuoka	EL/BR2102	2.05	✕V

FF The Fullflat Seat in First Class

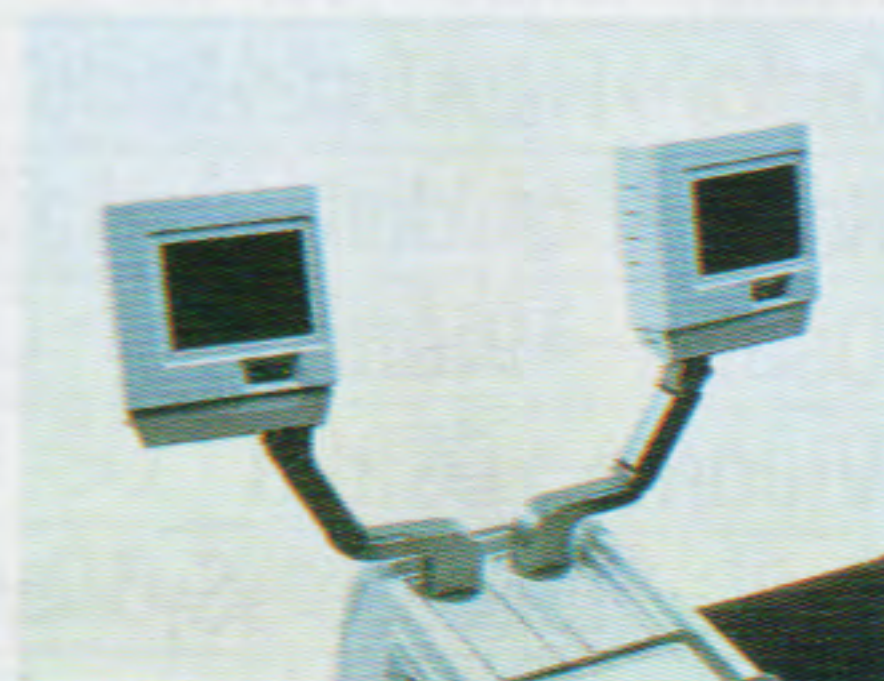
Sleep away the miles in luxury with ANA's First Class seats now spaced 83 inches (about 211cm) apart and reclining to 180 degrees. (see page 43)

50-inch Pitch Seat in CLUB ANA

To provide you with greater comfort during your flight, rows are spaced 50 inches (about 127cm) apart and seats recline to 49 degrees. (see page 44)

TV Personal TV

The TV has 4 English-language channels for watching movies, sports and music programs, and an additional 7 channels of video games.



Japanese Regional Speciality Cuisine

Our in-flight food service makes your journey a more pleasant one. We offer a menu of regional specialties and fine local spirits. Menu offerings vary with the season and the flight route taken. (See page 44)

Masterpieces of the World

Taking the "Masterpieces of the World" as its theme, ANA is presenting Japanese and Western masterpieces as a series.



ANA & USAir Super Connections

Passengers connecting to USAir flights can enjoy USAir's first-class seating and private lounges.

Airport Lounge Services

Relax in our lounges at airports around the world. (See pages 43,44)

- Reconfirmation No Longer Needed** (See pages 9,39)
- Complimentary Haneda-Narita Shuttle Bus Service** (See page 39)
- In-flight Service Guide** (See page 40)
- Japanese Novels** (See page 40)
- Free Sky Porter Service** (See pages 45,46)
- ANA World Hotel Plan** (See page 42)
- Program A Frequent Flyer Program** (See page 42)

Service List TRANSPACIFIC · OCEANIA · GUAM

Route \ Class		First Class	CLUB ANA (Business Class)	Economy Class	
				Normal Fares	Pex Fares Tobimaru Fares*
Tokyo (Narita)	Los Angeles*	FF TV [Icons]	[Icons]	[Icons]	[Icons]
	New York	FF TV [Icons]	[Icons]	[Icons]	[Icons]
	Washington, D.C.	FF TV [Icons]	[Icons]	[Icons]	[Icons]
	Sydney*	_____	[Icons]	[Icons]	[Icons]
	Brisbane/Sydney*	_____	[Icons]	[Icons]	[Icons]
	Guam	_____	_____	[Icons]	[Icons]
Osaka (Kansai)	Vancouver♦	_____	[Icons]	[Icons]	[Icons]
	Brisbane/Sydney*	_____	[Icons]	[Icons]	[Icons]
	Guam	_____	_____	[Icons]	[Icons]

♦ **A Tail of Two Cities:** Passengers departing Melbourne's Essendon Airport via Sydney on Ansett Australia flights, and ultimately bound for ANA flights, may complete international check-in and other procedures in Melbourne.

* **Blue Lane Service:** To help our passengers complete entry formalities quickly at Los Angeles International Airport, we operate a passport inspection booth for the exclusive use of ANA passengers.

♦ Operated jointly by ANA and AIR CANADA.

* Aircraft and configuration are subject to change without prior notice.

* On the Osaka-Vancouver route, Program A mileage points may be accumulated, but awards may not be redeemed.

✳ Tobimaru fares not available on some routes.

- The Fullflat Seat in First Class** (See page 43)
- 50-inch Pitch Seat in CLUB ANA** (See page 44)
- Personal TV** (See page 37)
- Japanese Regional Speciality Cuisine** (See pages 37,44)
- Masterpieces of the World** (See page 38)
- Airport Lounge Services** (See pages 43,44)

Reconfirmation No Longer Needed

There is no need to reconfirm your return flight as long as you provide your contact information when making your reservation or before your departure.
(See page 9)

Complimentary Private Limousine Service

At no charge, you can hire a private limousine to take you between London's Heathrow Airport and the destination of your choice within 40 miles, or from Beijing's Capital Airport to any destination within about 25 miles.

Complimentary Haneda-Narita Shuttle Bus Service

Free shuttle service between Tokyo's Narita and Haneda airports for ANA or Air Nippon passengers transferring between domestic flights departing or arriving at Haneda and international flights departing or arriving at Narita.

Service List EUROPE

Route \ Class		First Class	CLUB ANA (Business Class)	Economy Class	
				Normal Fares	Pex Fares Tobimaru Fares*
Tokyo (Narita)	London				
	Paris				
	Vienna/Paris				
	Vienna♦	_____			
	Frankfurt*				
	Moscow				
Osaka (Kansai)	London	_____			
	Rome	_____			
	Milan	_____			
	Vienna♦	_____			
	Frankfurt*	_____			

* **Complimentary Shuttle Bus Service:** We offer deluxe shuttle bus service free of charge exclusively for ANA passengers going from Rhein-Main Airport in Frankfurt to Dusseldorf.

In-flight Service Guide

Our in-flight guidebook describes the aircraft and passenger amenities.



Japanese Novels

At ANA's airport lounges overseas, a variety of complimentary paperbacks are available for you to enjoy in the lounge or on your flight.

- Free Sky Porter Service** (See pages 45,46)
- ANA World Hotel Plan** (See page 42)
- Program A Frequent Flyer Program** (See page 42)

♦ Operated jointly by ANA and AUSTRIAN AIRLINES.
* Tobimaru fares not available on some routes.

- The Fullflat Seat in First Class** (See Page 43)
- 50-inch Pitch Seat in CLUB ANA** (See Page 44)
- Personal TV** (See Page 37)
- Masterpieces of the World** (See Page 38)
- Airport Lounge Services** (See Pages 43,44)
- Reconfirmation No Longer Needed** (See Pages 9,39)
- Complimentary Private Limousine Service** (See Page 39)
- Complimentary Haneda-Narita Shuttle Bus Service** (See Page 39)

Free Sky Porter Service

We Pick up your baggage from your home or workplace and transport it to Narita Airport or Kansai Airport free of charge. (See Pages 45,46)

ANA World Hotel Plan

We offer you discounts and special services at participating first-class hotels around the world.

Program A Frequent Flyer Program

Accumulating travel miles with our Program A frequent flyer program earns you coupons qualifying you for special perks.



Service List ASIA

Route	Class	First Class	CLUB ANA (Business Class)	Economy Class	
				Normal Fares	Pex Fares Tobimaru Fares*
Tokyo (Narita)	Dalian	_____			
	Beijing*				
	Shanghai	_____			
	Hong Kong				
	Singapore*				
	Bangkok				
	Bangkok/Delhi	_____			
Osaka (Kansai)	Seoul	_____			
	Dalian	_____			
	Dalian/Beijing*	_____			
	Qingdao	_____			
	Shanghai	_____			
	Hong Kong	_____			
	Kuala Lumpur	_____			
	Bangkok	_____			
	Singapore	_____			
	Yangon	_____			
	Mumbai (Bombay)	_____			
Fukuoka	Dalian	_____			
	Taipei♦	_____			

- * **Complimentary Shuttle Bus Service:** We offer deluxe shuttle bus service free of charge exclusively for ANA passengers going from Capital Airport in Beijing to Tianjin.
- ♦ Operated jointly by AIR NIPPON and EVA AIRWAYS.

- * First Class service on Tokyo-Singapore available from Sep. 1.
- * Except Dalian.
- * Tobimaru fares not available on some routes.

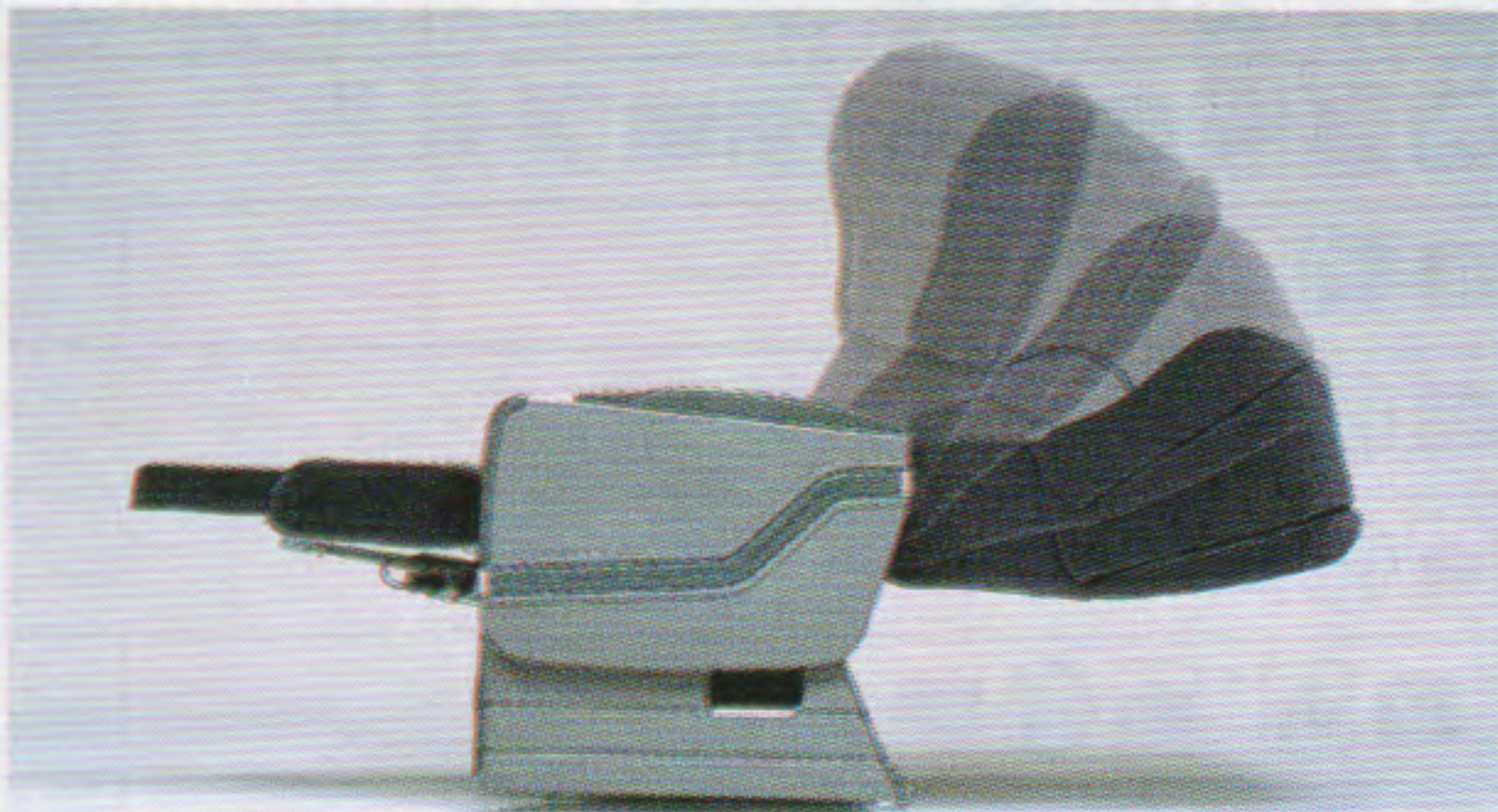


FIRST CLASS

With the service and atmosphere reminiscent of the world's finest hotels, ANA's First Class is like a lesson in luxury. In the air, sleep away the miles in our 180° fully reclining seats that add a totally new meaning to the word "comfort". On the ground, with separate check-in facilities and our distinctive airport lounges, even the most discerning traveler will feel pampered and spoiled.

■ Enjoy the ultimate degree of comfort in our First Class fully reclining seats

In the comfort of your own personal space, you can now sleep soundly on these new bed-like seats, even on long flights. With the smooth operation of lowering your seat to a fully reclined position using a single button, combined with the largest space between seats offered by any airline in the world, we can promise our passengers ultimate relaxation. We have also provided a reading lamp for each seat, which you can adjust to the angle of your preference. (Being introduced successively on all European and American continental routes, Narita-Bangkok and Narita-Singapore routes.)



■ First Class Meal Service



Our full-course Western menu features three choices, providing an opportunity to experience a sumptuous range of haute cuisine. And for those who prefer Japanese, we offer a chance to sample the art of Kaiseki, a traditional Japanese meal that uses only the finest ingredients from Japan. Our beverage list boasts top class wines in

addition to well-known liquors from around the world to complement your meal. Menu may change depending on the route and seasonality.



■ Lounge Fuji

Even before boarding, passengers can relax in deluxe First Class comfort.

A variety of beverages, newspapers and magazines is available. For those wishing to work, a writing desk and copy machine are provided.



CLUB ANA ♣

With CLUB ANA, we've completely re-thought the conventional concept of the "business class" to provide a level of luxury that appeals to business as well as nonbusiness travelers. CLUB ANA means the difference between fine traveling, and simply getting there.

■ CLUB ANA Seats

Ergonomically designed bucket-type seats give full support to all parts of the body to guarantee maximum comfort. Most transpacific and European routes have a spacious seat pitch of 50 inches. Not available on joint flights; available on Narita-Vienna-Paris.



■ CLUB ANA Meal Service

Our full-course Western menu reflects our First Class menu, and is every bit as extravagant. A tempting selection of specialties from all over the country highlight our Japanese menu.

Of course, no meal would be complete without a selection from our extensive list of wines, beers, liqueurs or Japanese sake.

Menu may change depending on the route and seasonality.



■ CLUB ANA Lounge

Leisurely enjoy your preboarding time in our CLUB ANA exclusive lounges throughout the world. We have set aside a fully replete Business Corner, where you can rent personal computers, and where you are able to make more effective use of your valuable time. (Not yet fully implemented in all airports.)





Take a leisurely flight
without being burdened by luggage

ANA's Free

How it works

1. Apply by phone to a Free Sky Porter Reservations Center.
2. A Sky Porter will arrive to pick up your luggage.
3. You may retrieve your luggage at one of the following locations: the Sky Porter counter on the third floor of the main building of Passenger Terminal 2 at Narita Airport, the Narita ANA Hotel bell desk, the ANA check-in counter at Tokyo City Air Terminal, or the Sky Porter counter on the fourth floor of the Kansai Airport Passenger Terminal.

* A delivery charge is incurred upon returning to Japan. Inquire at the Arrivals Lobby on the first floor of the main building of Narita Airport Passenger Terminal 2 or at the Sky Porter counter on the first floor of the Arrivals Lobby of the Kansai Airport Passenger Terminal.

Be sure to identify the airport of your departure!

The phone number of the Reservations Center varies in accordance with the airport of departure.

■ Passengers departing from Narita Airport

Telephone: 0120-154-952 (Area Booking Collect Call Service)
9:00-18:00 year-round

● Deadline for requests of service:

Tokyo, Kanagawa, Chiba, Saitama, Ibaraki, Tochigi, Gunma	15:00 on the day prior to departure
All other areas except Hokkaido and Kyushu	15:00 two days prior to departure
Hokkaido and Kyushu	15:00 three days prior to departure

(Passengers wishing to have their luggage delivered to Narita ANA Hotel should count the number of days before their reserved hotel check-in day rather than from the day of departure.)

* In some areas, deadlines for requests of service may differ from the above. Also, during Bon (August 12-15) and the New Year season, call the Reservations Center beforehand, as the number of days required for pick-up and delivery may vary from the norm.

■ Passengers departing from Kansai Airport

Telephone: 0120-677-730 (Area Booking Collect Call Service)
9:00-20:00 year-round

● Deadline for requests of service:

Osaka, Kyoto, Shiga, Hyogo, Nara, Wakayama	15:00 on the day prior to departure
All other areas except Hokkaido and Tohoku	15:00 two days prior to departure
Hokkaido and Tohoku	15:00 three days prior to departure

* In some areas, deadlines for requests of service may differ from the above. Also, during Bon (August 12-15) and the New Year season, call the Reservations Center beforehand, as the number of days required for pick-up and delivery may vary from the norm.

or baggage delivery costs

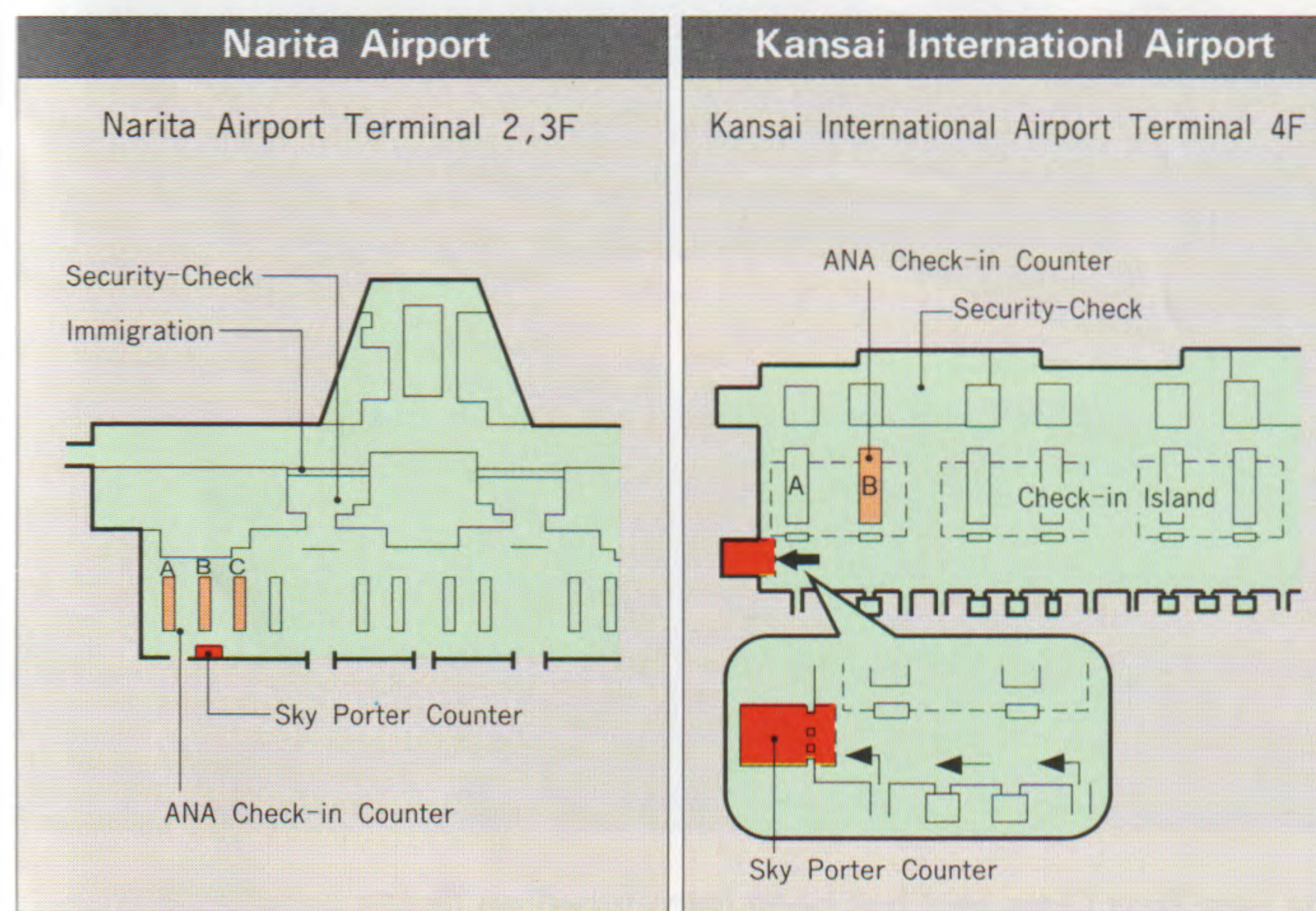
Sky Porter Service

Notes about usage of this service

- Any individual regular-fare passenger (including those with spouse or child discount fares) on any ANA international route from Narita Airport or Kansai Airport (except to Guam or Seoul) is eligible for this service.
- Luggage is limited to one bag of up to 30 kg per passenger.
- For the prevention of any mishaps, be sure to lock all luggage that is being sent.
- Please be aware that we are prohibited by law from handling valuables, fragile articles, hazardous materials, etc.
- This service is operated in accordance with the regulations of the baggage handling companies, New Tokyo Passengers Service Co., Ltd. (NPS), ANA Carrying Service Co., Ltd. (ANACS).

* For further details, contact a Free Sky Porter Reservations Center.

Locations of the Free Sky Porter counters



Free Sky Porter Reservations Centers

■ Passengers departing from
Narita Airport Area Booking
Collect Call Service

0120-154-952

9:00-18:00 year-round

■ Passengers departing from
Kansai Airport Area Booking
Collect Call Service

0120-677-730

9:00-20:00 year-round