

EFFECTIVE NOVEMBER 15, 2002

# TIMETABLE

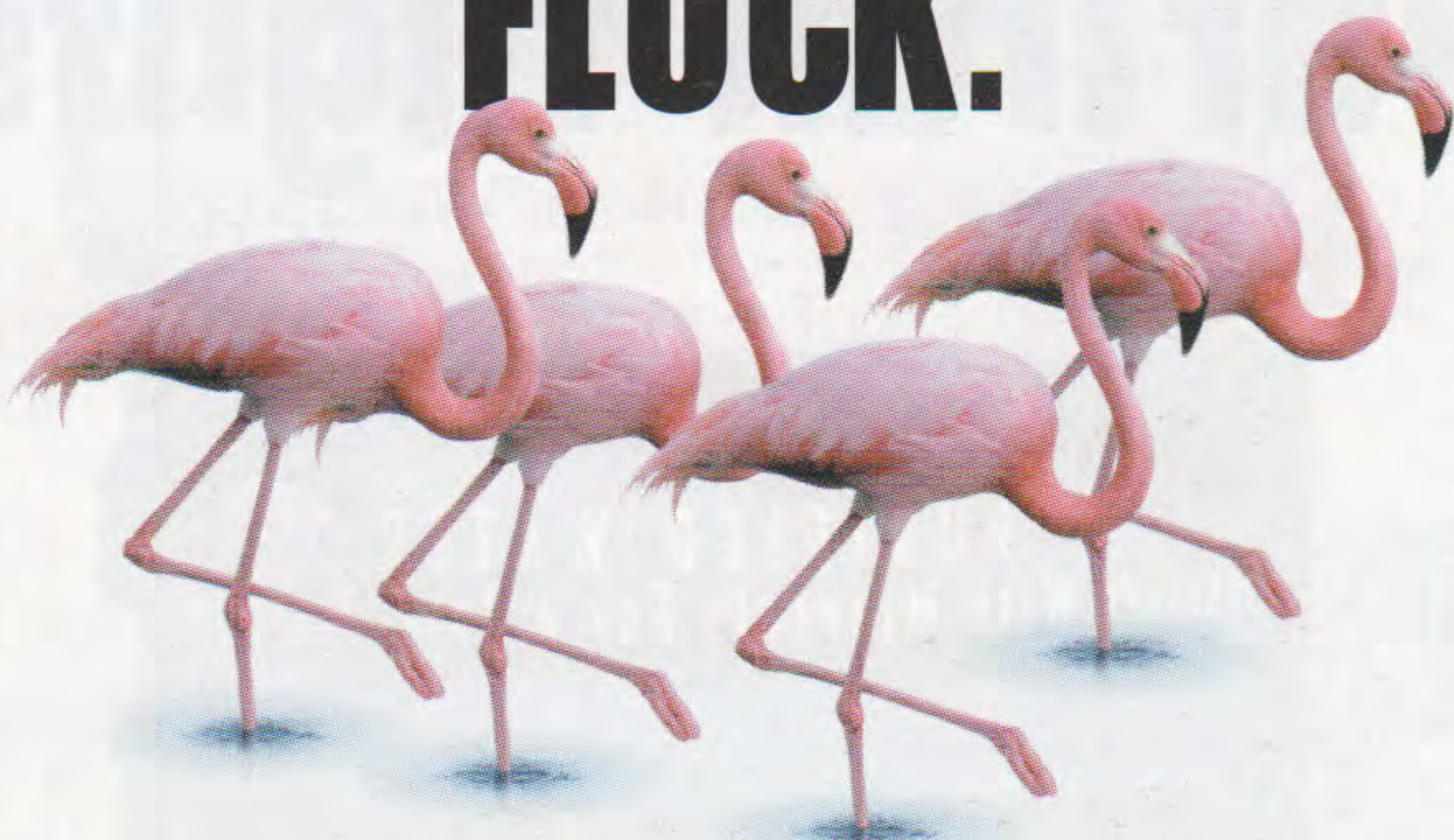
AKRON-CANTON, OH / ATLANTA, GA  
BALTIMORE-WASHINGTON, MD-DC, / BLOOMINGTON-NORMAL, IL  
BOSTON, MA / BUFFALO-NIAGARA, NY / CHICAGO, IL  
DALLAS-FT. WORTH, TX / DAYTON, OH / FLINT, MI  
FT. LAUDERDALE, FL / FT. MYERS, FL  
GRAND BAHAMA ISLAND, BAHAMAS  
GREENSBORO-HIGH POINT-WINSTON-SALEM, NC  
GULFPORT-BILOXI, MS / HOUSTON, TX  
JACKSONVILLE, FL / KANSAS CITY, KS-MO / MEMPHIS, TN  
MIAMI, FL / MILWAUKEE, WI / MINNEAPOLIS-ST. PAUL, MN  
MOLINE-QUAD CITIES, IL-IA / MYRTLE BEACH, SC\*  
NEW ORLEANS, LA / NEW YORK, NY / NEWARK, NJ  
NEWPORT NEWS-WILLIAMSBURG, VA  
ORLANDO, FL / PENSACOLA-GULF COAST, FL / PHILADELPHIA, PA  
PITTSBURGH, PA / RALEIGH-DURHAM, NC  
ROCHESTER, NY / SAVANNAH-HILTON HEAD, GA-SC  
TALLAHASSEE, FL / TAMPA, FL  
WASHINGTON, DC / WEST PALM BEACH, FL / WICHITA, KS

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\*Starting December 10

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## TIMETABLE

AKRON-CANTON, OH / ATLANTA, GA  
BALTIMORE-WASHINGTON, MD-DC, / BLOOMINGTON-NORMAL, IL  
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DALLAS-FT. WORTH, TX / DAYTON, OH / FLINT, MI  
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NEWPORT NEWS-WILLIAMSBURG, VA  
ORLANDO, FL / PENSACOLA-GULF COAST, FL / PHILADELPHIA, PA  
PITTSBURGH, PA / RALEIGH-DURHAM, NC  
ROCHESTER, NY / SAVANNAH-HILTON HEAD, GA-SC  
TALLAHASSEE, FL / TAMPA, FL  
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\*Seasonal (March-August)



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Flt(s) Depart Arrive Freq Stp/Via

**FROM  
Akron/  
Canton (CAK) EST**

**ATLANTA**  
951 6:00a 7:38a DLY 0  
205 10:40a 12:18p DLY 0  
209 2:25p 4:10p DLY 0  
211 7:55p 9:41p DLY 0

**BALTIMORE**  
951/456 6:00a 11:24a DLY ATL  
205/454 10:40a 3:21p DLY ATL  
209/477 2:25p 7:30p DLY ATL

**BOSTON**  
951/278 6:00a 10:54a DLY ATL  
205/178 10:40a 3:25p DLY ATL  
209/290 2:25p 8:07p DLY ATL

**DALLAS/FORT WORTH**  
951/72 6:00a 9:32a DLY ATL  
209/105 2:25p 6:00p DLY ATL  
211/77 7:55p 11:37p DLY ATL

**FORT LAUDERDALE**  
951/71 6:00a 10:00a DLY ATL  
205/75 10:40a 5:24p DLY ATL  
209/605 2:25p 7:24p DLY ATL  
211/723 7:55p 12:09a DLY ATL

**FORT MYERS**  
951/177 6:00a 9:57a DLY ATL  
205/175 10:40a 3:25p DLY ATL  
209/173 2:25p 9:25p X12 ATL  
Eff. Nov. 20

**GREENSBORO/HIGH PT./  
WINSTON-SALEM**  
951/2120\* 6:00a 9:40a DLY ATL  
205/2122\* 10:40a 2:20p DLY ATL  
209/918 2:25p 6:28p DLY ATL

**GULFPORT/BILOXI**  
951/651 6:00a 9:55a DLY ATL  
209/659 2:25p 7:52p DLY ATL

**HOUSTON HOBBY**  
951/289 6:00a 9:30a DLY ATL  
Disc. Nov. 18  
951/289 6:00a 9:35a DLY ATL  
Eff. Nov. 19  
205/297 10:40a 4:31p DLY ATL  
209/349 2:25p 9:00p DLY ATL  
211/299 7:55p 11:32p DLY ATL

**JACKSONVILLE**  
951/931 6:00a 9:44a DLY ATL  
209/937 2:25p 6:36p X6 ATL  
211/939 7:55p 11:35p DLY ATL

**KANSAS CITY**  
951/435 6:00a 10:50a DLY ATL  
205/437 10:40a 4:30p DLY ATL

**MEMPHIS**  
951/603 6:00a 9:45a DLY ATL  
205/527 10:40a 1:46p 6 ATL  
Eff. Nov. 23  
205/527 10:40a 1:53p 6 ATL  
Eff. Nov. 16 Only  
205/527 10:40a 2:04p X6 ATL  
209/740 2:25p 7:03p DLY ATL  
211/341 7:55p 10:55p DLY ATL

**MIAMI**  
951/501 6:00a 11:20a DLY ATL  
205/505 10:40a 4:59p DLY ATL

**NEWARK**  
951/580 6:00a 10:16a DLY ATL  
205/574 10:40a 4:05p DLY ATL  
211/578 7:55p 12:39a DLY ATL

**NEW ORLEANS**  
951/153 6:00a 8:48a DLY ATL  
205/157 10:40a 1:35p DLY ATL  
209/159 2:25p 6:55p DLY ATL  
211/161 7:55p 10:57p DLY ATL

Flt(s) Depart Arrive Freq Stp/Via

**FROM  
Akron/Canton (CAK)  
(Cont'd)**

**NEWPORT NEWS/  
WILLIAMSBURG**  
951/724 6:00a 9:45a DLY ATL  
209/908 2:25p 7:15p DLY ATL  
211/906 7:55p 11:57p DLY ATL

**NEW YORK LAGUARDIA**  
951/360 6:00a 10:36a DLY ATL  
205/352 10:40a 4:03p DLY ATL  
209/372 2:25p 8:00p X6 ATL

**ORLANDO**  
951/739 6:00a 9:47a DLY ATL  
925 7:15a 9:30a DLY 0  
205/743 10:40a 2:55p DLY ATL  
209/219 2:25p 6:14p DLY ATL  
211/749 7:55p 11:55p DLY ATL

**PENSACOLA**  
951/2111\* 6:00a 9:50a DLY ATL  
209/2113\* 2:25p 5:25p DLY ATL  
211/431 7:55p 10:42p DLY ATL

**PHILADELPHIA**  
951/332 6:00a 11:54a DLY ATL  
205/336 10:40a 3:15p DLY ATL  
209/338 2:25p 6:50p X6 ATL  
209/338 2:25p 7:10p 6 ATL

**RALEIGH/DURHAM**  
951/92 6:00a 9:47a DLY ATL  
205/94 10:40a 2:12p DLY ATL  
209/98 2:25p 7:48p DLY ATL  
211/368 7:55p 11:38p DLY ATL

**SAVANNAH/HILTON HEAD**  
205/2104\* 10:40a 4:05p DLY ATL  
209/2106\* 2:25p 7:10p DLY ATL

**TALLAHASSEE**  
205/1205 10:40a 3:30p X6 ATL  
205/1205 10:40a 3:32p 6 ATL

**TAMPA**  
951/125 6:00a 9:45a DLY ATL  
205/821 10:40a 3:08p 6 ATL  
205/821 10:40a 3:10p X6 ATL  
209/23 2:25p 7:15p X6 ATL  
209/127 2:25p 7:15p 6 ATL  
Eff. Nov. 16  
211/129 7:55p 11:58p DLY ATL

**WASHINGTON DULLES**  
951/58 6:00a 9:50a DLY ATL  
205/68 10:40a 5:51p DLY ATL  
209/508 2:25p 7:19p DLY ATL  
211/70 7:55p 12:10a DLY ATL

**WEST PALM BEACH**  
951/231 6:00a 9:58a DLY ATL  
Eff. Dec. 10  
205/233 10:40a 2:40p DLY ATL  
Eff. Dec. 10  
209/235 2:25p 7:16p DLY ATL  
Eff. Dec. 10

**WICHITA**  
205/803 10:40a 2:32p DLY ATL  
209/830 2:25p 7:58p DLY ATL

**FROM  
Atlanta (ATL) EST**

**AKRON/CANTON**  
204 8:25a 10:05a DLY 0  
208 12:18p 1:50p DLY 0  
202 5:40p 7:20p DLY 0  
107 10:30p 12:04a DLY 0

**BALTIMORE**  
456 9:40a 11:24a DLY 0  
454 1:36p 3:21p DLY 0  
460 3:35p 5:20p DLY 0  
477 5:45p 7:30p DLY 0  
462 8:55p 10:48p DLY 0

Flt(s) Depart Arrive Freq Stp/Via

**FROM  
Atlanta (ATL) (Cont'd)**

**BLOOMINGTON/NORMAL**  
382 9:20a 10:01a X6 0  
382 9:50a 10:31a 6 0  
200 4:28p 5:08p X6 0  
146 8:55p 9:38p DLY 0

**BOSTON**  
278 8:25a 10:54a DLY 0  
456/473 9:40a 2:20p DLY BWI  
178 12:57p 3:25p DLY 0  
454 1:36p 5:20p DLY 1  
290 5:35p 8:07p DLY 0  
477 5:45p 10:10p DLY 1

**BUFFALO/NIAGARA**  
558 9:45a 11:43a DLY 0  
552 3:30p 5:27p DLY 0  
554 7:50p 9:46p DLY 0

**CHICAGO MIDWAY**  
20 8:30a 9:32a X6 0  
22 9:50a 10:49a DLY 0  
824 12:45p 1:36p DLY 0  
828 1:40p 2:33p X6 0  
828 2:25p 3:17p 6 0  
294 3:07p 4:00p DLY 0  
830 4:48p 5:40p DLY 0  
28 5:30p 6:30p DLY 0  
26 7:30p 8:22p DLY 0  
834 8:48p 9:44p DLY 0  
30 10:20p 11:12p DLY 0

**DALLAS/FORT WORTH**  
72 8:13a 9:32a DLY 0  
449 9:35a 10:46a DLY 0  
103 12:10p 1:26p DLY 0  
105 4:50p 6:00p DLY 0  
77 10:25p 11:37p DLY 0

**DAYTON**  
706 8:25a 9:54a DLY 0  
704 12:22p 1:48p DLY 0  
192 4:48p 6:16p DLY 0  
710 8:55p 10:24p X6 0

**FLINT**  
254 8:35a 10:31a DLY 0  
252 12:40p 2:31p DLY 0  
258 3:25p 5:18p DLY 0  
256 8:50p 10:45p DLY 0

**FORT LAUDERDALE**  
71 8:10a 10:00a DLY 0  
73 9:50a 11:41a 6 0  
73 10:05a 11:56a X6 0  
707 12:32p 2:20p DLY 0  
75 3:34p 5:24p DLY 0  
605 5:31p 7:24p DLY 0  
861 7:30p 9:20p DLY 0  
723 10:22p 12:09a DLY 0

**FORT MYERS**  
177 8:15a 9:57a DLY 0  
175 1:48p 3:25p DLY 0  
173 7:40p 9:25p X12 0  
Eff. Nov. 20

**GRAND BAHAMA ISLAND**  
11 12:38p 2:21p DLY 0

**GREENSBORO/HIGH PT./  
WINSTON-SALEM**  
2120\* 8:30a 9:40a DLY 0  
2122\* 1:10p 2:20p DLY 0  
918 5:15p 6:28p DLY 0  
54 9:00p 10:13p DLY 0

**GULFPORT/BILOXI**  
651 9:40a 9:55a DLY 0  
659 7:35p 7:52p DLY 0

**HOUSTON HOBBY**  
289 8:15a 9:30a DLY 0  
Disc. Nov. 18  
289 8:20a 9:35a DLY 0  
Eff. Nov. 19  
293 9:35a 10:46a DLY 0

X-Except 1-Mon 2-Tue 3-Wed 4-Thu 5-Fri 6-Sat 7-Sun DLY-Daily 3









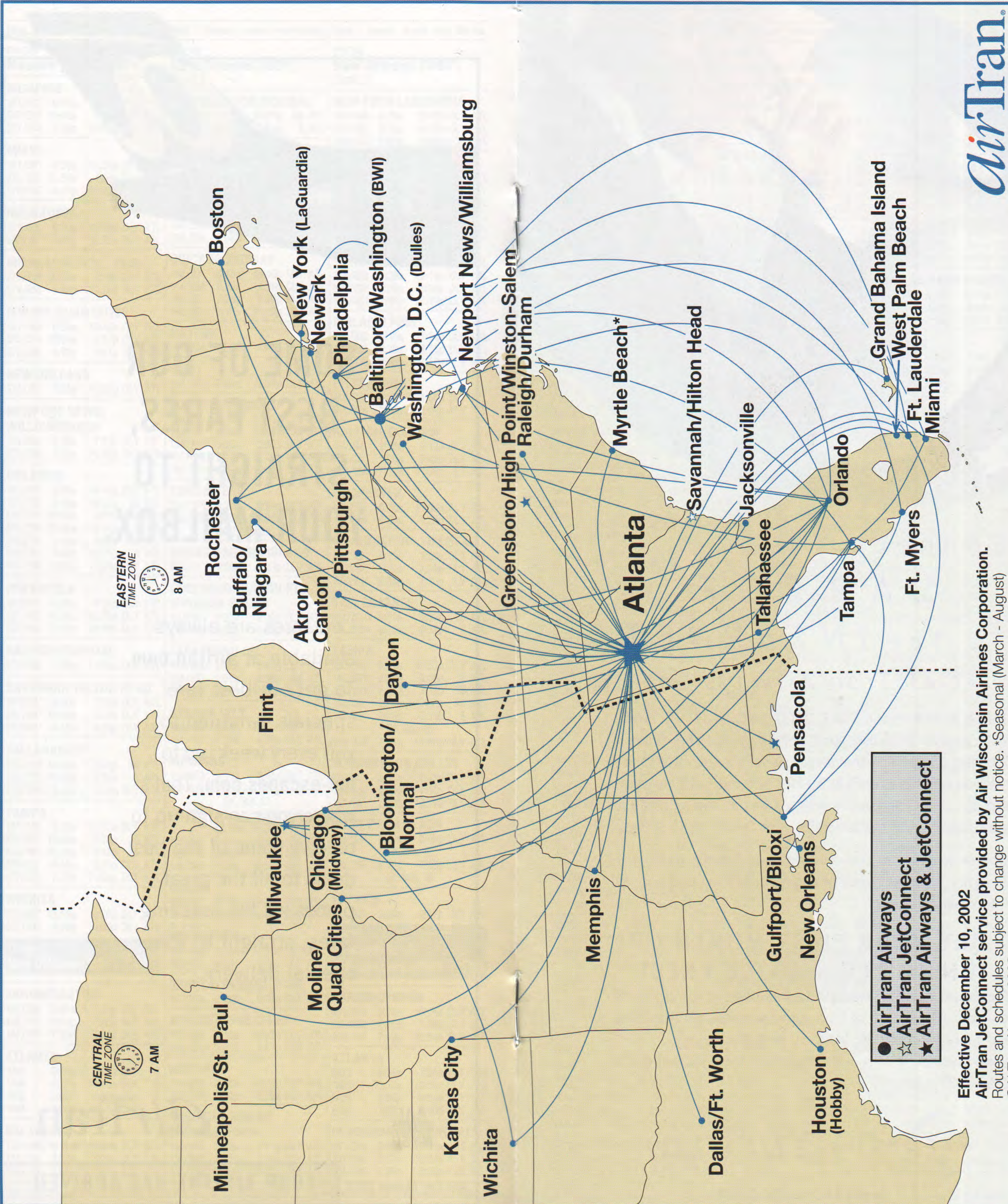












- AirTran Airways
- ☆ AirTran JetConnect
- ★ AirTran Airways & JetConnect

Effective December 10, 2002  
 AirTran JetConnect service provided by Air Wisconsin Airlines Corporation.  
 Routes and schedules subject to change without notice. \*Seasonal (March - August)  
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## GENERAL INFORMATION

Flt(s)	Depart	Arrive	Freq	Stp/Via	Flt(s)	Depart	Arrive	Freq	Stp/Via	Flt(s)	Depart	Arrive	Freq	Stp/Via
<b>FROM</b> <b>Wichita (ICT) (Cont'd)</b>					<b>FROM</b> <b>Wichita (ICT) (Cont'd)</b>					<b>FROM</b> <b>Wichita (ICT) (Cont'd)</b>				
<b>ATLANTA</b>					<b>GULFPORT/BILOXI</b>					<b>PHILADELPHIA</b>				
802	6:00a	9:05a	DLY	0	802/651	6:00a	9:55a	DLY	ATL	802/332	6:00a	11:54a	DLY	ATL
891/821	7:00a	1:00p	X6MDW		<b>HOUSTON HOBBY</b>					806/338	11:33a	6:50p	X6	ATL
891/113	7:00a	2:28p	6MDW		802/293	6:00a	10:46a	DLY	ATL	806/338	11:33a	7:10p	6	ATL
		Eff. Nov. 16			806/297	11:33a	4:31p	DLY	ATL	810/340	5:00p	10:49p	DLY	ATL
806	11:33a	2:37p	DLY	0	810/299	5:00p	11:32p	DLY	ATL	<b>PITTSBURGH</b>				
831	3:07p	8:20p	DLY	1	<b>JACKSONVILLE</b>					802/982	6:00a	1:50p	DLY	ATL
810	5:00p	8:07p	DLY	0	802/933	6:00a	1:31p	DLY	ATL	806/986	11:33a	7:26p	DLY	ATL
<b>BALTIMORE</b>					806/937	11:33a	6:36p	X6	ATL	810/988	5:00p	10:45p	DLY	ATL
802/456	6:00a	11:24a	DLY	ATL	810/939	5:00p	11:35p	DLY	ATL	<b>RALEIGH/DURHAM</b>				
806/460	11:33a	5:20p	DLY	ATL	<b>MIAMI</b>					802/94	6:00a	2:12p	DLY	ATL
810/462	5:00p	10:48p	DLY	ATL	802/501	6:00a	11:20a	DLY	ATL	806/98	11:33a	7:48p	DLY	ATL
<b>BOSTON</b>					806/505	11:33a	4:59p	DLY	ATL	810/368	5:00p	11:38p	DLY	ATL
802/178	6:00a	3:25p	DLY	ATL	810/507	5:00p	10:45p	DLY	ATL	<b>ROCHESTER</b>				
806/290	11:33a	8:07p	DLY	ATL	<b>NEWARK</b>					802/582	6:00a	11:50a	DLY	ATL
<b>BUFFALO/NIAGARA</b>					806/576	11:33a	6:46p	DLY	ATL	<b>SAVANNAH/HILTON HEAD</b>				
802/558	6:00a	11:43a	DLY	ATL	810/578	5:00p	12:39a	DLY	ATL	802/2102*	6:00a	1:00p	DLY	ATL
806/552	11:33a	5:27p	DLY	ATL	<b>NEW ORLEANS</b>					<b>TALLAHASSEE</b>				
<b>CHICAGO MIDWAY</b>					802/157	6:00a	1:35p	DLY	ATL	810/1209	5:00p	9:59p	DLY	ATL
891	7:00a	8:42a	DLY	0	806/159	11:33a	6:55p	DLY	ATL	<b>TAMPA</b>				
831	3:07p	4:50p	DLY	0	810/161	5:00p	10:57p	DLY	ATL	802/555	6:00a	10:57a	DLY	ATL
<b>DAYTON</b>					<b>NEWPORT NEWS/WILLIAMSBURG</b>					806/825	11:33a	4:55p	DLY	ATL
802/704	6:00a	1:48p	DLY	ATL	802/904	6:00a	1:31p	DLY	ATL	810/129	5:00p	11:58p	DLY	ATL
806/192	11:33a	6:16p	DLY	ATL	806/908	11:33a	7:15p	DLY	ATL	<b>WASHINGTON DULLES</b>				
810/710	5:00p	10:24p	X6	ATL	810/906	5:00p	11:57p	DLY	ATL	802/60	6:00a	1:43p	DLY	ATL
<b>FLINT</b>					<b>NEW YORK LAGUARDIA</b>					806/68	11:33a	5:51p	DLY	ATL
802/252	6:00a	2:31p	DLY	ATL	802/364	6:00a	12:15p	DLY	ATL	810/70	5:00p	12:10a	DLY	ATL
806/258	11:33a	5:18p	DLY	ATL	806/376	11:33a	5:21p	DLY	ATL	<b>WEST PALM BEACH</b>				
810/256	5:00p	10:45p	DLY	ATL	810/356	5:00p	10:54p	DLY	ATL	802/233	6:00a	2:40p	DLY	ATL
<b>FORT LAUDERDALE</b>					<b>ORLANDO</b>							Eff. Dec. 10		
802/73	6:00a	11:41a	6	ATL	802/733	6:00a	10:55a	DLY	ATL	806/235	11:33a	7:16p	DLY	ATL
802/73	6:00a	11:56a	X6	ATL	806/217	11:33a	4:37p	X6	ATL			Eff. Dec. 10		
806/75	11:33a	5:24p	DLY	ATL	806/219	11:33a	6:14p	6	ATL	<b>GREENSBORO/HIGH PT./WINSTON-SALEM</b>				
810/723	5:00p	12:09a	DLY	ATL	810/149	5:00p	10:20p	X6	ATL	806/918	11:33a	6:28p	DLY	ATL
<b>GRAND BAHAMA ISLAND</b>					810/731	5:00p	10:20p	6	ATL	810/54	5:00p	10:13p	DLY	ATL
802/11	6:00a	2:21p	DLY	ATL	<b>PENSACOLA</b>					<b>ANIMALS</b>				
<b>GREENSBORO/HIGH PT./WINSTON-SALEM</b>					802/2111*	6:00a	9:50a	DLY	ATL	Some types of domesticated pets may be carried in the aircraft cabin in approved kennels which must fit underneath the seat. AirTran Airways accepts only two pets per aircraft in the cabin, and reservations must be made in advance. A pet fare applies. Please contact AirTran Airways Reservations at 800-AIR-TRAN or 770-994-8258 in Atlanta. Of course, service animals (e.g., Seeing Eye dogs) are always welcome onboard regardless of the number of pets already booked on the flight. AirTran Airways does not transport pets in the cargo hold of the aircraft.				
806/918	11:33a	6:28p	DLY	ATL	802/423	6:00a	12:19p	DLY	ATL	<b>BAGGAGE</b>				
810/54	5:00p	10:13p	DLY	ATL	806/2113*	11:33a	5:25p	DLY	ATL	For each fare-paying customer, AirTran Airways allows three (3) checked bags, with size limitations. Checked baggage should be locked. Regulations require name identification on the outside. AirTran Airways recommends placing identification on the inside of luggage, too. Name labels are available at AirTran Airways customer service counters. Carrier will not be responsible for money, jewelry, cameras, video and electronic equipment, silverware, negotiable papers, securities, business documents, samples, paintings, antiques, artifacts, manuscripts, furs, irreplaceable books, or publications and similar valuables contained in checked or unchecked baggage. Fragile articles and perishables are accepted as checked baggage only at the customer's own risk. Checked baggage is subject to inspection and customers may be required to present identification. Claims for damaged or delayed luggage must be reported in person within four (4) hours of arrival at the destination airport.				
					810/431	5:00p	10:42p	DLY	ATL	<b>BAGGAGE LIABILITY LIMITATIONS</b>				
										Liability for loss, delay, or damage is limited unless a higher value is declared in advance and additional charges are paid. For most international travel (including domestic portions of international journeys) the liability is				

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Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that a treaty known as the Warsaw Convention may apply to the entire journey, including any portion thereof entirely within a country. For such passengers, the Warsaw Convention, including special contracts of carriage embodied in applicable tariffs, governs the liability of the carrier for death of or injury to passengers. The names of carriers party to such special contracts are available at all ticket offices of such carriers and may be examined upon request.

### AIRCRAFT

AirTran Airways operates McDonnell-Douglas DC-9 (16 Business Class, 90 Coach seats) and Boeing 717 (12 Business Class, 105 Coach seats). AirTran JetConnect operates Bombardier Canadair Regional Jets (50 Coach seats). AirTran JetConnect service is operated by Air Wisconsin Airlines Corporation.

### ANIMALS

Some types of domesticated pets may be carried in the aircraft cabin in approved kennels which must fit underneath the seat. AirTran Airways accepts only two pets per aircraft in the cabin, and reservations must be made in advance. A pet fare applies. Please contact AirTran Airways Reservations at 800-AIR-TRAN or 770-994-8258 in Atlanta. Of course, service animals (e.g., Seeing Eye dogs) are always welcome onboard regardless of the number of pets already booked on the flight. AirTran Airways does not transport pets in the cargo hold of the aircraft.

### BAGGAGE

For each fare-paying customer, AirTran Airways allows three (3) checked bags, with size limitations. Checked baggage should be locked. Regulations require name identification on the outside. AirTran Airways recommends placing identification on the inside of luggage, too. Name labels are available at AirTran Airways customer service counters. Carrier will not be responsible for money, jewelry, cameras, video and electronic equipment, silverware, negotiable papers, securities, business documents, samples, paintings, antiques, artifacts, manuscripts, furs, irreplaceable books, or publications and similar valuables contained in checked or unchecked baggage. Fragile articles and perishables are accepted as checked baggage only at the customer's own risk. Checked baggage is subject to inspection and customers may be required to present identification. Claims for damaged or delayed luggage must be reported in person within four (4) hours of arrival at the destination airport.

### BAGGAGE LIABILITY LIMITATIONS

Liability for loss, delay, or damage is limited unless a higher value is declared in advance and additional charges are paid. For most international travel (including domestic portions of international journeys) the liability is

approximately \$9.07 per pound for checked baggage and \$400 per person for unchecked baggage, unless excess value is declared and charges paid at the time of check-in. AirTran Airways' liability for lost, damaged, or delayed baggage is limited to \$2,500 per fare-paying customer for travel wholly between U.S. points. Excess valuation may be declared on certain types of articles. AirTran Airways assumes no liability for fragile, valuable, or perishable articles. Further information may be obtained from the carrier.

#### BAGGAGE WEIGHT AND SIZE ALLOWANCE

The maximum weight is 70 pounds and maximum size is 62 inches for the first piece of baggage. Additional checked baggage may not exceed 55 inches or 70 pounds.

#### BOARDING PROCEDURES

AirTran Airways customers will receive seat assignments at the gate. Courtesy boarding is provided for unaccompanied minors, passengers traveling with infants in arms, passengers with disabilities and passengers requiring special assistance. During courtesy boarding, Business Class passengers will be allowed to board the aircraft. General boarding then begins by boarding those passengers seated in the rear of the aircraft first and then working forward. AirTran Airways recommends that passengers check in at least one (1) hour in advance of the flight. To ensure an on-time operation, flights close ten minutes prior to departure time.

#### CANCELLATION POLICY

To cancel a reservation, please call AirTran Airways Reservations at 800-AIR-TRAN or 770-994-8258 in Atlanta. Reservations must be cancelled at least one hour prior to departure, and there is a \$50 fee per passenger to cancel a reservation. The remaining balance will be placed in a credit file which may be used for future bookings for up to one year from the date of the original booking. Failure to cancel reservations one hour prior to departure will result in the forfeiture of airfare.

#### CARGO

AirTran Airways does not currently offer any cargo services.

#### CARRY-ON BAGGAGE

All customers traveling on AirTran Airways will be limited to one (1) carry-on item and one (1) personal item. A personal item may consist of a handbag, umbrella, cane, crutches, coat, camera, reading material, infant food, briefcase or laptop computer. No carry-on item may exceed overall dimensions of 45 inches, and all items must fit under the seat or in the overhead bin. Any heavy item must be placed underneath the customer's seat. Any item with inflexible surfaces must be placed underneath the customer's seat or flat on the floor of an overhead bin. For additional information regarding military baggage or sporting equipment, please call AirTran Airways Reservations at 800-AIR-TRAN or 770-994-8258 in Atlanta.

#### CHANGES TO FLIGHT ITINERARIES

Customers may change their flight itineraries for a fee of \$50. Customers wanting to change to another flight may do so for a \$50 fee plus any applicable increase in airfare. Customers not sure of which flight they may want also have the option of placing unused airfare in a credit file for one year from the date of the original itinerary booking, for a fee of \$50.

#### CHECK ACCEPTANCE POLICY

Personal checks made payable to AirTran Airways for the exact amount of purchase must include imprinted name, mailing address, and telephone number. A valid driver's license with picture (or valid passport) is required. Company checks made payable to AirTran Airways for the exact amount of purchase are also accepted. Proper identification of person presenting check (valid driver's license and valid company identification) is required.

#### CREDIT CARDS

AirTran Airways prefers to accept the AirTran Airways A-Plus Rewards Visa Card issued by Juniper Bank. AirTran Airways also accepts American Express®, Carte Blanche, Diners Club®, Discover® Card, UATP<sup>SM</sup>, MasterCard®, and VISA®.

#### CUSTOMER CHECK-IN PROCEDURES

Customers presenting themselves at the AirTran Airways gate less than ten minutes before scheduled departure of a flight may lose their reservations and, if so, will not be eligible for denied boarding compensation.

#### EXCESS BAGGAGE

Excess baggage will be charged at the rate of \$50 for each piece checked after the first three (3).

#### FREE BAGGAGE ALLOWANCE

For each fare-paying customer, AirTran Airways allows three (3) checked pieces, with size limitations.

#### HAZARDOUS MATERIALS

Federal regulations restrict carriage on aircraft of items classified as hazardous materials. These materials include, but are not limited to, flammable gases—liquid and solid, nonflammable compressed gases, explosives, poisons, corrosives, oxidizing agents, radioactive materials, etiologic agents, and magnetized materials.

#### IDENTIFICATION

All passengers over the age of 18 must present a valid, government issued photo ID (such as a driver's license, U.S. Military ID card or passport) upon check-in and upon boarding the aircraft. Travel to/from Grand Bahama Island is considered international travel. We encourage you to contact U.S. Customs at 202-927-6724 to request a copy of their brochure, "Know Before You Go." If you are unfamiliar with the documentation requirements for international travel, please contact AirTran Airways Reservations at 800-AIR-TRAN or 770-994-8258 in Atlanta.

#### INFANTS AND CHILDREN

One (1) child over 14 days and under two (2) years of age, not occupying a seat, may be carried free with a customer paying the applicable adult fare. A birth certificate may be required to validate age of all infants under age two.

#### INTERNATIONAL – NOTICE OF BAGGAGE LIABILITY LIMITATIONS

For most international travel (including domestic portions of international journeys):

- Liability for loss, delay, or damage to baggage is limited to approximately \$9.07 per pound (\$20.00 per kilo) for checked baggage and \$400.00 per passenger for unchecked baggage, unless a higher value is declared in advance and additional charges are paid. Excess valuation may not be declared on certain types of valuable articles. Carriers assume no liability for fragile or perishable articles. Further information may be obtained from the carrier.
- Liability is for a maximum of 70 lbs. (\$640.00) per checked bag. The limit may be lowered for additional pieces to certain destinations or when using connecting carriers.

#### NOTICE OF INCORPORATED TERMS OF CONTRACT OF CARRIAGE

Air transportation provided by AirTran Airways between points in the U.S. (including its overseas territories and possessions) is subject to the carrier's contract of carriage. Customers have the right to inspect the carrier's contract of carriage at the airport, or one may be requested by writing to Consumer Relations Department at the below address.

#### ONBOARD SERVICE

AirTran Airways serves complimentary coffee, juices, Coca-Cola® products, and snacks on all flights. Cocktails, beer and wine are \$4 on all flights. AirTran Airways does not serve meals.

#### OVERBOOKING OF FLIGHTS

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservations in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations.

#### REFUNDS

Passengers entitled to refunds for flight cancellations or other reasons may apply for a refund through any AirTran Airways representative at any AirTran Airways gate, ticket counter, Reservations or Customer Relations office. Refund applications may be accepted in person (at any gate or ticket counter), on the phone (Reservations—800-AIR-TRAN or 770-994-8258 in Atlanta; Customer Relations 866-AIR-CHAT) or by email ("Talk to AirTran

Airways" located on the home page of our website, [airtran.com](http://airtran.com)). If air transportation on AirTran Airways was paid by a credit card, refunds may be processed by any AirTran Airways representative. If air transportation on AirTran Airways was paid by cash or check, a refund check will be processed by the Refund Desk in Customer Relations. AirTran Airways processes applications for refunds within seven (7) days for credit cards and within twenty (20) days for checks/cash. For more information on refunds, please contact our Refund Desk at 866-5-REFUND.

#### SEATBELT USE

AirTran Airways requires that customers keep their seatbelts fastened throughout the flight.

#### SECURITY

For your safety and protection, all security checks are performed by or are consistent with the Transportation Security Administration (TSA) requirements. As a result, all passengers and their baggage may be inspected in accordance with TSA requirements. We appreciate your patience during these security procedures. It is recommended that passengers proceed through the security checkpoint at least one (1) hour prior to departure time.

#### SMOKING

Per federal law, smoking is prohibited on all AirTran Airways flights.

#### STANDBY FOR OTHER FLIGHTS

Customers may stand by at no charge for flights other than the one for which they have a reservation on the same day of departure.

#### UNACCOMPANIED CHILDREN

Children must be at least five (5) years of age to travel unaccompanied, and may do so on any flight that carries them directly to their destination without a change of aircraft. Any children at least twelve (12) years of age may travel unaccompanied, even if their itinerary involves a change of aircraft. Unaccompanied minors will not be accepted on the last flight of the day. Each unaccompanied child travels at the regular adult fare plus an unaccompanied minor charge of \$25 for nonstop flights and \$40 for connecting flights each way. When making reservations, please advise the Reservations Agent that the booking is for an unaccompanied child. Parent must provide information regarding who will be dropping off and who will be picking up the child at the airport. To ensure a pleasant travel experience, AirTran Airways asks that you have the unaccompanied child check in at the departure gate at least one (1) hour prior to departure. The child will be courtesy-boarded and identified to the Flight Attendant as an unaccompanied child. Those unaccompanied children arriving too late to be courtesy-boarded will be boarded last to ensure identification to the Flight Attendant. The child will be escorted off the aircraft by a Flight Attendant and released to the designee or another designated AirTran Airways Crew Member. AirTran Airways will require the party picking up the unaccompanied child to produce positive identification and sign a release. In some cases, there may be a wait in receiving the child due to AirTran Airways personnel being engaged in the departure of another aircraft. AirTran Airways hopes you will understand the time spent is for the safety of your unaccompanied child.

#### CONTACT INFORMATION

AirTran Airways Customer Relations Department:

**Via Email:** "Talk to AirTran Airways," located on the home page on our website, [airtran.com](http://airtran.com)

**Via Phone:** 866-AIR-CHAT  
Mon.-Thurs. 8:30AM-7:30PM ET  
Fri. 8:30AM-5:00PM ET

**Via Mail:** Customer Relations  
AirTran Airways  
Dept. TBL  
9955 AirTran Blvd.  
Orlando, FL 32827

We encourage you to email us or call us for a prompt response.

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